



AGENDA

LANE REGIONAL AIR PROTECTION AGENCY

CITIZENS ADVISORY COMMITTEE MEETING

TUESDAY OCTOBER 29, 2024

12:00 P.M.

Virtual Participation

By Video: <https://us02web.zoom.us/j/88502781432>

By Audio: +1 253 215 8782

Meeting ID: 885 0278 1432

In-Person Participation

Due to LRAPA's Temporary office relocation, this meeting will be exclusively on Zoom.

[Note: Start times for agenda items are approximate.]

1. 12:00 Call to Order/Agenda Review
2. 12:05 Public Participation
3. 12:10 Board Meeting Overview
4. 12:30 LRAPA Survey Update
5. 12:45 Roundtable
6. 1:00 Adjournment

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**CITIZENS ADVISORY COMMITTEE
MEETING MINUTES
OCTOBER 29, 2024**

MEETING VIA ZOOM

ATTENDANCE	
COMMITTEE PRESENT:	LRAPA STAFF PRESENT:
Chair Jim Daniels	Travis Knudsen, Executive Director
Vice-Chair Kelly Wood	Max Hueftle, Operations Manager
Chris Cline	Heather Gravelle, Administrative Assistant
Evelina Davidova-Kamis	
Peter Dragovich	
Ben Larson	
Paul Metzler	
Teresa Roark	
COMMITTEE ABSENT/EXCUSED:	OTHER'S PRESENT:
None.	None.

AGENDA	ACTION
REGULAR MEETING	
1. Call to Order/Agenda Review.	Chair Jim Daniels convened the regular meeting at noon.
2. Public Participation.	None.
3. Board Meeting Overview.	Chair Daniels and Mr. Knudsen reported on several key items from the October 10, 2024 Board meeting, including progress on the office remodel project, status of environmental monitoring activities, updates regarding the biofuels transfer facility, and the upcoming Executive Director performance review scheduled for November.
4. LRAPA Survey Update.	Mr. Knudsen presented a preliminary analysis of the ongoing LRAPA survey results. Following a lengthy discussion, Committee members identified action items that include sending a survey reminder email, creating separate survey summaries for

	<p>permittees and other groups and preparing a permittee only summary for the next CAC meeting.</p>
5. Roundtable.	<p>Evelina Davidova-Kamis requested clarification on who determines the location of permitted sources, and the Notice of Noncompliance (NoN) process for corrective actions.</p> <p>Chris Cline noted that with wildfire season ending, he appreciated LRAPA's partnership and their approach to allowing outdoor burning while maintaining public safety.</p> <p>Kelly Wood noted that in light of new OSHA rules requiring AQI monitoring, employees have embraced it as a valuable resource.</p>
6. Adjournment.	<p>Chair Daniels adjourned the Committee meeting at 1:00 p.m.</p>

(Minutes recorded by Heather Gravelle)



Director's Report for September 2024

Meeting Date: October 10, 2024
Department: Director's Office
www.lrapa.org

Agenda Item No. 11
Staff Contact: Travis Knudsen
541-736-1056 ext. 217

SEPTEMBER 2024 AQI CHARTS AND STATS:

Site	Date	Max AQI	Pollutant
Eug/Spfld	6-Sep-24	94	PM
Oak	7-Sep-24	131	PM
CottGrv	5-Sep-24	84	PM

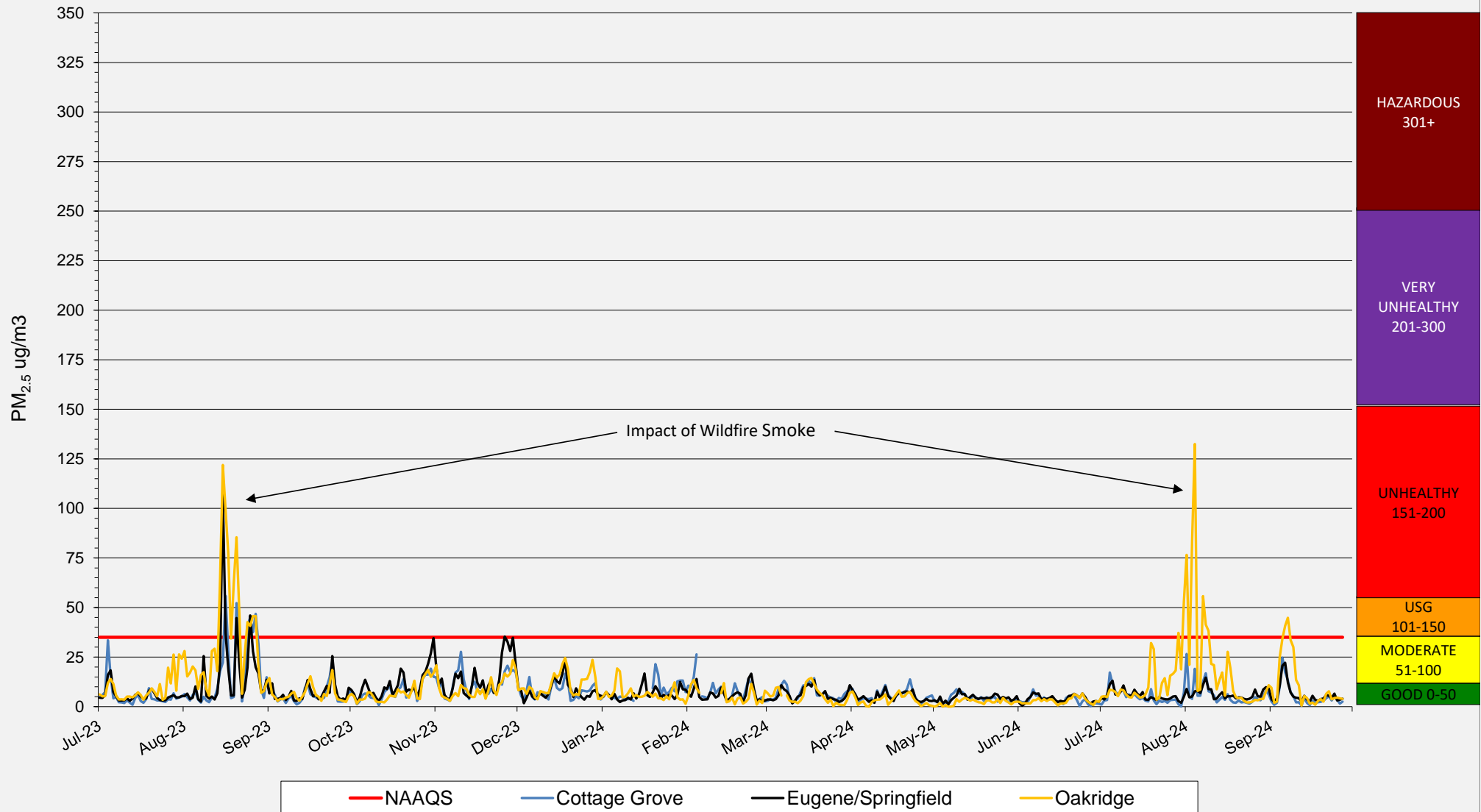
AQI	Eug/Spfld	Oak	CottGrv	AQI Range	PM2.5 Range, ug/m3	Ozone Range, ppb
Good	25	22	25	0-50	0-9	0-54
Moderate	5	5	5	51-100	9.1-35.4	55-70
USG	0	3	0	101-150	35.5-55.4	71-85
Unhealthy	0	0	0	151-200	55.5-125.4	86-105
Very Unhealthy	0	0	0	201-300	125.5-225.4	106-200
Hazardous	0	0	0	301+	225.5+	201+

Attachment No. 1: Air Quality Index (AQI) charts for Lane County (September 2024)

Attachment No. 2: PM2.5 index charts for Lane County (September 2024)

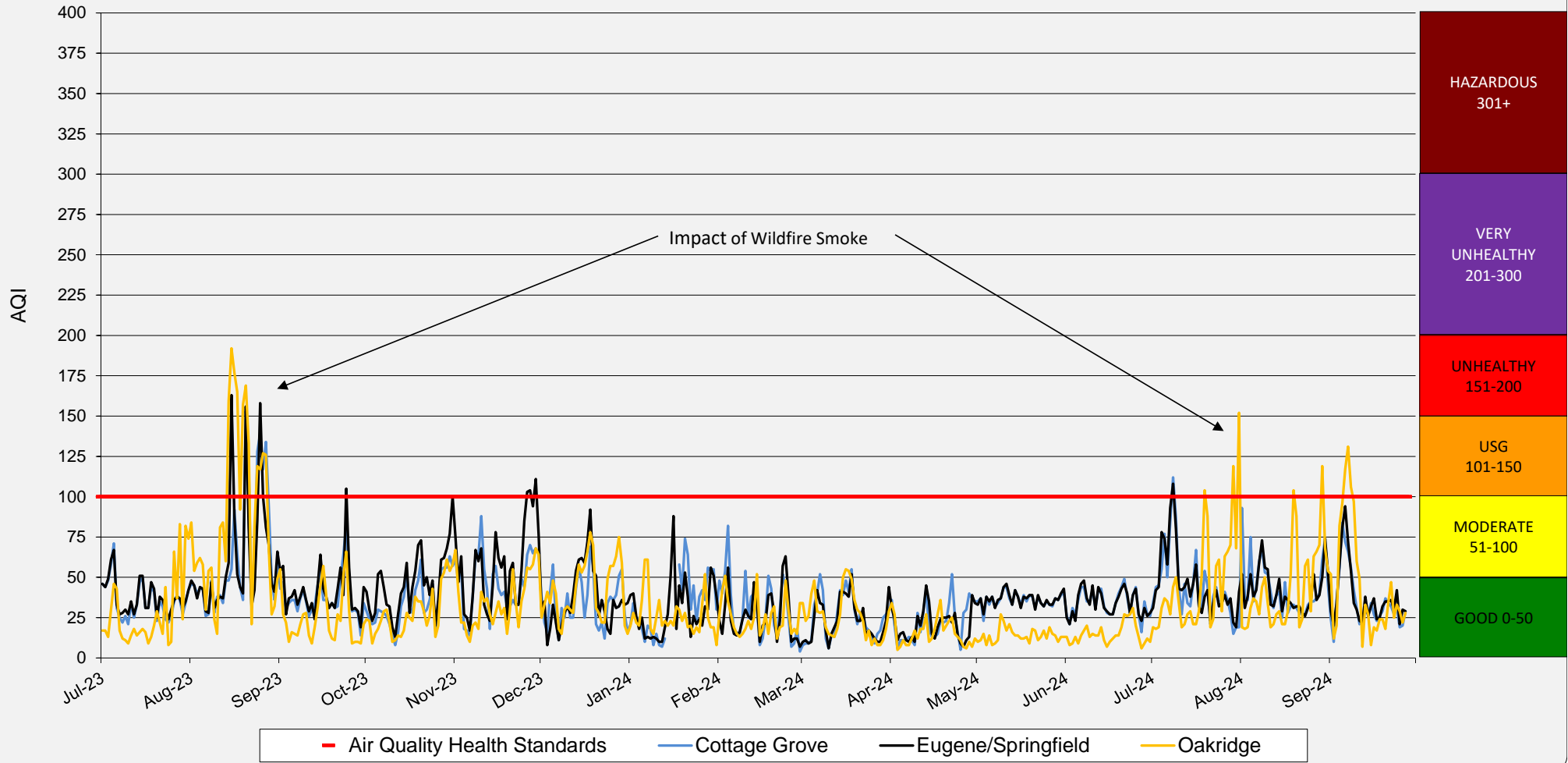
Daily PM2.5 Levels

Daily Sampling, NAAQS Exceedance is Triggered on the 8th High



Daily Air Quality Index Chart

This 15-month chart demonstrates the seasonality of the pollutants.



COMPLAINTS RECEIVED: 9/1/2024 thru 9/30/2024:

Smoke complaints: 9
5 - Outdoor Burning
3 - Recreational Fire
1 – Wildfire Smoke
Industry: 7
1 - International Paper
1 – Marathon Coach
1 – 9 Wood Inc.
1 – Knife River
3 – Swanson Group Manufacturing LLC
Miscellaneous: 20
3 - Asbestos
1 - Fugitive Dust
2 – Marijuana
1 – Tractor Fumes
1 – Diesel Generator
1 – Eugene Water Treatment Facility
11 - Unknown
Total: 36

The calendar year 2024 compares to previous years:

Year	2019	2020	2021	2022	2023	*2024
Dust	15	17	26	12	7	8
Ag Burning / Spraying	6	2	7	2	3	3
General Air Quality	12	4	8	1	25	22
Home Wood Heating	128	74	57	67	52	24
Industry	170	100	336	198	97	52
Outdoor Burning	402	423	243	292	254	165
Slash Burning	16	12	10	6	12	0
Miscellaneous	67	59	40	102	72	77
Unknown	39	74	71	45	65	64
Total	855	765	798	725	587	415

* Year-To-Date

NEW: 9/01/2024 -- 9/33/2024:

Calendar year 2024 compared to previous years:

Year	2019	2020	2021	2022	2023	*2024
Notices of Non-compliance and Warnings	55	15	21	24	19	10
Notices of Violation with Civil Penalties	37	26	17	24	15	5

* Year-To-Date.

ENFORCEMENT: 9/01/2024 to 9/30/2024

Category of Violation	New	Follow-Up Action	Pending	Closed	Total
Asbestos	2	-	3	1	6
Industrial	-	-	5	-	5
Outdoor Burning	1	-	3	-	4
Fugitive Dust	-	-	-	-	-
Home Wood Heating	-	-	-	-	-
Totals	3	-	11	1	15

NEW/OPEN ENFORCEMENT ACTIONS STATUS DETAIL REPORT**9/1/2024 -- 9/30/2024****Report of open and actions initiated since last report****NEW ENFORCEMENT ACTIONS: 09/01/2024 -- 09/30/2024**

1. T.J. ROBBINS (FALL CREEK)
 - A. Violation: Allowed for the outdoor burning of prohibited materials (machine parts, aerosol can, metal wire, canned food containers, etc.).
 - B. Initial Action Taken: NON #3907 issued 09/06/2024
 - C. Subsequent Action: NCP #2024-3907 (\$275) issued 09/06/2024:
 - D. Resolution: PENDING
2. DUST 2 DIAMONDS, LLC (SPRINGFIELD)
 - A. Violation: Performed an asbestos abatement project without possessing a license to perform asbestos abatement; openly accumulated friable asbestos-containing materials.
 - B. Initial Action Taken: NON #3908 issued 09/06/2024
 - C. Subsequent Action: NCP #2024-3908 (\$8400) issued 09/06/2024: request for reduction under review.
 - D. Resolution: PENDING
3. SAVI CONSTRUCTION LLC (EUGENE)

- A. Violation: Conducted an asbestos abatement without property negative pressure enclosure which resulted in open accumulation of asbestos containing materials outside of the containment area.
- B. Initial Action Taken: NON #3909 issued 09/06/2024
- C. Subsequent Action: NCP #2024-3909 (\$3000) issued 09/06/2024: paid 9/27/2024
- D. Resolution: CASE CLOSED 9/27/2024

PENDING ENFORCEMENT ACTIONS: 09/01/2024 -- 09/30/2024

1. A & K DEVELOPMENT CO, PAC METAL FAB (JUNCTION CITY)
 - A. Violation: Failed to notify LRAPA prior to the construction of a new stationary source in accordance with LRAPA Rules and Regulations Section 34-010(1)(a); operating an air contaminant source which is listed in Section 37-8010 Table 1 without first obtaining and ACDP from LRAPA in accordance with LRAPA 37-0020(3).
 - B. Initial Action Taken: NON #3903 issued 05/30/2024
 - C. Subsequent Action: PENDING – documents submitted by 9/20/2024 under review
 - D. Resolution: PENDING
2. PETROCARD INC (GOSHEN) (GOSHEN)
 - A. Violation: The permittee failed to submit in a timely manner performance testing records to LRAPA which demonstrate compliance with vapor testing requirements outlined in permit conditions 5.1.a and 5.1.b. On 2/25/2022 the permittee was notified by LRAPA that they had exceeded the annual throughput threshold of 480,000 gallons of gasoline in 2019 and were therefore subject to the vapor recovery testing requirements outlined in the permit. On 4/8/2022 LRAPA was advised that vapor recovery testing could not be completed since the lines were manifolded and the issue was escalated to construction to isolate the lines. On 7/7/2022 LRAPA called and emailed the permittee requesting an update. On 8/2/2022 LRAPA called and emailed the permittee requesting an update. Permittee responded advising that they were still working to fix the issue. On 10/5/2022 LRAPA emailed the permittee requesting an update. On 10/26/2022 LRAPA called and emailed the permittee requesting an update.
 - B. Initial Action Taken: NON #3872 issued 11/03/2022
 - C. Subsequent Action: NCP #2022-3872 (\$3000) issued 12/08/2022: submitted the test results over 12-month late, therefore the request for reduction was not approved. No response to payment has been received, a default order judgment is in process for a lien on the property.
 - D. Resolution: PENDING
3. JOHN A. RANKIN AND STEVE FOWLKES (SPRINGFIELD)
 - A. Violation: 43-015(10)- ASBESTOS ABATEMENT NOTIFICATION REQUIREMENTS. Except as provided for in 43-015-8, written notification of any asbestos abatement project must be provided to the Agency on a form prepared by and available from the Agency, accompanied by the appropriate fee; 43-015(11)(C)- Enclose the area of the asbestos-containing materials to be abated, in a negative pressure enclosure prior to abatement unless prior approval has been granted by the agency; 43-015(11)(G)- The asbestos abatement project area shall be adequately cleaned at the conclusion of the project to assure removal of all asbestos debris; 43-015(11)(N)- Open storage or open accumulation of friable asbestos-containing material or asbestos containing waste material is prohibited; 43-015(11)(P)- No person shall conduct an asbestos abatement project unless they possess a current asbestos abatement Contractors license or

worker's certification, issued by the Department under OAR 340-248-040 or OAR 340-248-0120 and OAR 340-248-0130, respectively, unless exempted by 43-015-8 and/or 43-015-9; 43-015(11)(S)- A certified supervisor is required to be present on each asbestos abatement project other than a small-scale short-duration activity; 43-015(11)(T)- An owner or operator of a facility shall not allow any persons other than those employees of the facility owner or operator who are appropriately certified or a licensed asbestos abatement contractor to perform an asbestos abatement project in or on that facility unless exempted by 43-015-8 or 43-015-9; 43-015-19(B)- Persons disposing of asbestos-containing waste material must notify the landfill operator of the type and volume of the asbestos-containing waste material; 43-015(19)(B)(1)- All asbestos-containing waste materials must be adequately wetted to ensure that they remain wet until delivered to an authorized landfill, and either: (a) processed into non-friable pellets or other shapes; or (b) packaged in leak-tight containers such as two plastic bags with a minimum thickness of 6 mil., or fiber or metal drum. Containers must be labeled as follows: (i) the name of the asbestos waste generator and the location where the asbestos waste was generated; and (ii) a warning label that states: DANGER Contains Asbestos Fibers Avoid Creating Dust Cancer and Lung Disease Hazard Avoid Breathing Airborne Asbestos Fibers Alternatively, warning labels specified by 29 CFR 1926.1101(k)(7)(8/19/94) may be used; 43-105(19)(E)- All asbestos-containing waste material must be deposited as soon as possible by the waste generator at: (1) An asbestos-containing waste disposal site authorized by the Department and operated in accordance with the provisions of this rule;

- B. Initial Action Taken: NON #3877 issued 03/06/2023
- C. Subsequent Action: NCP #2023-3877 (\$10400) issued 03/06/2023: request for reduction approved and reduced to \$5,200 on 04/19/2023 with a payment schedule of \$400 per month and is on schedule with payments with a balance of \$800.
- D. Resolution: PENDING

4. KYLE MCLENNAN, BRUCE R MCLENNAN (VENETA)

- A. Violation: Failure to obtain an asbestos survey from an accredited asbestos inspector prior to conducting the demolition of a facility; Burning construction/demolition waste without first obtaining an LRAPA letter permit.
- B. Initial Action Taken: NON #3880 issued 04/11/2023
- C. Subsequent Action: NCP #2023-3880 (\$3,650) issued 04/11/2023; no response and no payment received; a default order judgment is in process for a lien on the property
- D. Resolution: PENDING

5. APRO LLC DBA UNITED PACIFIC ROCKET # (SPRINGFIELD)

- A. Violation: The permittee failed to submit performance testing records to LRAPA which demonstrate compliance with triennial vapor testing requirements outlined in permit conditions 5.0. Permittee last submitted testing results relative to conditions 5.1.a and 5.1.b on February 4th, 2020, and therefore is required to have testing conducted by February 4th, 2023. Condition 7.1.c of the permit requires notification of upcoming testing be submitted to LRAPA and condition 7.2 requires test results be submitted to LRAPA no later than 30 after testing has occurred.
- B. Initial Action Taken: NON #3886 issued 04/25/2023
- C. Subsequent Action: NCP #2023-3886 (\$2,250) issued 06/12/2023: no response and no payment received; a default order judgment is in process for a lien on the property
- D. Resolution: PENDING

6. SEALS, MARK (ELMIRA)
 - A. Violation: Outdoor burning of prohibited materials (metal, plastic, rubber, etc.).
 - B. Initial Action Taken: NON #3888 issued 06/13/2023
 - C. Subsequent Action: NCP #2023-3888 (\$550) issued 07/31/2023: no response and no payment received; a default order judgment is in process for a lien on the property
 - D. Resolution: PENDING
7. A&A AUTO WRECKERS, INC. (JUNCTION CITY)
 - A. Violation: 43-010(1) - No person may openly accumulate friable asbestos-containing material or asbestos-containing waste material; 43-015(7) - Unless exempt pursuant to 43-015-8, prior to commencing the renovation or demolition of a facility, the owner or operator of the facility must obtain a survey from an accredited asbestos inspector of the entire facility, or the part of the facility where the demolition or renovation will occur, for the presence of asbestos-containing materials, including the presence of non-friable asbestos-containing material. A copy of the survey report must be kept onsite at the facility during any demolition or renovation activity; 43-015(11)(P)- No person shall conduct an asbestos abatement project unless they possess a current asbestos abatement Contractors license or worker's certification, issued by the Department under OAR 340-248-040 or OAR 340-248-0120 and OAR 340-248-0130, respectively, unless exempted by 43-015-8 and/or 43-015-9. 43-015(11)(T) - An owner or operator of a facility shall not allow any persons other than those employees of the facility owner or operator who are appropriately certified or a licensed asbestos abatement contractor to perform an asbestos abatement project in or on that facility unless exempted by 43-015-8 or 43-015-9.
 - B. Initial Action Taken: NON #3889 issued 05/03/2023
 - C. Subsequent Action: Respondent spent over \$100,000 to clean up the property, no additional recreational vehicles will be accepted at this site. No further action.
 - D. Resolution: CASE CLOSED
8. CARTER, LARRY; VERNON VENSON (SPRINGFIELD)
 - A. Violation: Allowing for the open burning of prohibited materials (pressure treated wood, railroad ties, plastics, clothing, drywall, metal, etc.)
 - B. Initial Action Taken: NON #3895 issued 12/14/2023
 - C. Subsequent Action: NCP #2023-3895 (\$550) issued 12/18/2023; no response and no payment received; a default order judgment is in process for a lien on the property
 - D. Resolution: PENDING
9. WOOLMAN, TIM (VENETA)
 - A. Violation: Allowing for the burning of prohibited materials (plastics).
 - B. Initial Action Taken: NON #3898 issued 03/01/2024
 - C. Subsequent Action: NCP #2024-3898 (\$850) issued 03/07/2024; no response and no payment received; a default order judgment is in process for a lien on the property
 - D. Resolution: PENDING
10. EMERALD PEOPLE'S UTILITY DISTRICT (EUGENE)
 - A. Violation: Submitted a partial 2023 annual report a 12-month rolling PSEL calculation spreadsheet which demonstrated that the facility emissions for PM2.5, CO and NOx were in excess of the permitted emission limits during the 12-month periods ending in September - December 2023 and in 2024.

- B. Initial Action Taken: NON #3902 issued 06/06/2024
 - C. Subsequent Action: PENDING – reviewing additional documents submitted.
 - D. Resolution: PENDING
11. AURORA INNOVATIONS / HYDROFARM (EUGENE)
- A. Violation: Failure to submit 2023 semi-annual report required by Condition #28 in their ACDP #200053. The 2023 semi-annual report was due February 15, 2024; failure to submit their 2023 ATEI report by July 1, 2024.
 - B. Initial Action Taken: NON #3910 issued 07/31/2024
 - C. Subsequent Action: Submitted reports are under review
 - D. Resolution: PENDING

OUTDOOR BURNING LETTER PERMITS: 9/01/2024 TO 9/30/2024

There was no Outdoor Burning Letter Permit (OBLP) issued in September 2024.

ASBESTOS ABATEMENT: 9/01/2024 to 9/30/2024

For perspective, here is how the total number of asbestos abatement notices filed, how many were schools and the number of notices inspected for calendar year 2024 compares to previous years:

Calendar year 2024 compares to previous years:

Year	2019	2020	2021	2022	2023	*2024
Total Asbestos Abatement Notices	488	439	408	465	466	332
School Asbestos Abatement Notices (NESHAP)	16	25	20	16	17	18
Number of Asbestos Abatements Inspected	94	93	104	115	91	61

* Year-To-Date.

PERMITTING (TITLE V AND ACDP):

- Currently 13 sources, Title V permits
- Currently approximately 275 sources, Air Contaminant Discharge Permits (ACDPs)

Permit activities:

Category of Permit Activity	Title V	ACDP	Registration	Total Active
New	1	2		3
Renewals	3	11		14
Modifications		4		4
Constructions				
General TV	1			1
Registrations				
Terminated Permits		6		6
Total Issued Permits Year-to-date	7	37		44

Permits placed on public notice:

Source Name	Reason for Public Notice	Type of Permit
Murphy Plywood	Renewal of Title V	ACDP renewal. Off public notice 10/17/2024

Permits with public hearing notice:

Source Name	Reason for Public Hearing	Date of Public Hearing

Permit backlog:

Permit Type	Total Number of Permits by Type	Number of Permits Extended Administratively	Percentage of Total (%)
Title V	14	2	14%
Standard	26	4	15%
Simple	29	4	14%
Total	69	10	14%

MEDIA INTEREST, EXTERNAL COORDINATION AND OUTREACH

Date	Media	Person	Topic
2/9/2024	KEZI	Robert Desaulniers	Springfield Burning Variance
2/25/2024	KEZI	Noah Chavez	Springfield Burning Variance
03/28/2024	Ore. News Service	Eric Tegethoff	Air Quality Awareness Week
03/28/2024	KVAL	Juliette Smith	Allergy Season
04/25/2024	KLCC	Tiffany Eckert	ALA Report
04/29/2024	KEZI	Aaron Arellano	ALA Report
05/03/2024	Eugene Emerald	Andres Baisch	ALA Report
06/04/2024	KXCR	Larry Bloomfield	Community Talk Radio
07/30/2024	KEPW	John Quetzalcoatl Murray	Short Mountain and EPUD PSEL exceedance
08/12/2024	KMTR	Gold Meadows	J.H. Baxter cleanup and LRAPA role in process.

09/18/2024	KMTR	Aaron Arellano	J.H. Baxter EPA visit w/ Casey Sixkiller and DEQ
09/27/2024	KEZI	News Staff	Delay starts to outdoor burning to 10/15
09/27/2024	KMTR	Zach Bruhl	Share \$1M award for EJG2G Grant for wildfire smoke mitigation & health study
09/27/2024	KMTR	News Staff	Delay starts to outdoor burning to 10/15
09/30/2024	KEZI	Aaron Arellano	Dely starts to outdoor burning and ongoing delays to start of burning season

PUBLIC EVENTS AND OUTREACH

Springfield Block Party (September 6, 2024):

LRAPA participated as one of the many organizations involved in this community event. LRAPA set up an informational booth to engage with the 7,000-10,000 attendees, providing education on air quality issues and LRAPA's role in the community.

Jerry's Fire Safety Saturday (September 28, 2024):

LRAPA participated by providing information on how wildfires affect air quality and offering tips for residents to protect themselves during fire season, as well as reviewed asbestos regulatory information. LRAPA also raffle away a PurpleAir Sensor.

EPA Visit of Casey Sixkiller to Eugene (September 2024):

LRAPA participated in discussions regarding the J.H. Baxter site cleanup and its potential Superfund designation with Casey Sixkiller. Mr. Sixkiller is the Regional Administrator for the U.S. Environmental Protection Agency (EPA) Region 10, a position he has held since May 2022 after being appointed by President Joe Biden. Region 10 encompasses Alaska, Idaho, Oregon, Washington, and 271 Tribal Nations.

LRAPA also presented to Casey Sixkiller on LRAPA's Environmental Justice Government to Government (EJG2G) grant, funded by the EPA. The presentation shared on air quality challenges in Lane County connected to summertime wildfires and reviewed efforts under the grant to address these growing issues.

AGENCY GOALS AND UPDATES

In January 2022, the Board established the following goals to drive LRAPA's efforts in protecting public health, community well-being, and the environment. Below is an overview of each goal, accompanied by recent updates and milestones, with specific focus on activities in September 2024.

1. Oakridge/Westfir Air Quality Improvement

Objective: Seek EPA approval to improve air quality in Oakridge/Westfir.

- Following the redesignation of Oakridge in September 2022, LRAPA continues to implement two targeted airshed grants in the area to further improve progress.
- LRAPA finalized the terms and conditions with the EPA for the EJG2G grant expanding the Oakridge Air program to include wildfire mitigation efforts.
 - o LRAPA is now working to execute subaward agreements under this grant with South Willamette Solutions (SWS), and Lane County Public Health (LCPH).

2. Internal Efficiency Enhancement

Objective: Streamline internal processes and policies for improved efficiency.

- LRAPA has fully established its operations at the Lane County Public Service Building. Staff are splitting time between working from home and working at the Lane County Public Service Building.
- LRAPA is in the process of hiring a Administrative Manager who will bring a helpful skillset of business management and workflow organization to improve internal functions across the agency which will help LRAPA better service the community.

3. Pre-Budget Planning

Objective: Plan ahead for budget committee meetings to ensure financial stability.

- LRAPA is the preparing for an Audit of FY'24. Auditors are scheduled to be onsite the first week of November.

4. Financial Stability Assessment

Objective: Evaluate LRAPA's costs and explore funding sources for long-term stability.

- LRAPA's budget forecast and assumptions indicate the agency's finances are stable.
- Annual invoicing of fees to LRAPA's permitted sources was successful on October 1. Fees are due December 1.

5. Website Redesign

Objective: Improve LRAPA's website for better user access to air quality information.

- The website continues to be updated to accurately reflect current operations at the Organization, such as updates to the staff directory to reflect new hires.
- Facility Specific Cleaner Air Oregon webpages are in progress of being updated for existing sources and created for new sources.

6. Community Engagement

Objective: Increase interaction with communities to raise air quality awareness.

- LRAPA continues to engage collaboratively with various stakeholders and agencies on soil remediation activities concerning J.H. Baxter in West Eugene.
- LRAPA is collaborating with the Pacific Northwest International Section of the Air & Waste Management Association to plan the 2024 PNWIS conference at the Graduate Hotel in Eugene this November, enhancing industry relationships.
- LRAPA was contacted by several individuals in addition to the Active Bethel Community Neighborhood Association and Beyond Toxics on a permit application LRAPA received for UDS Clean Fuels in Eugene. LRAPA is communicating with the community to understand perspectives and concerns. LRAPA is also communicating with USD Clean Fuels on our engagement with the community.

7. Collaboration and Partnerships

Objective: Strengthen relationships with local communities and industry for problem-solving.

- LRAPA participated in several regional collaborative groups and committee meetings in September. These included Lane Regional Climate Collaborative, Oakridge Area Fire Safe

Council, and Lane County Healthy Housing Collaborative.

8. Funding Source Diversification

Objective: Seek new funding opportunities to support air quality programs.

- LRAPA has been informed by DEQ that its prospects for increased budget support are constrained due to a lower prioritization of climate and environment in the governor's budget. Consequently, LRAPA's ability to secure enhanced funding through DEQ is significantly limited.

9. Airmetrics Enterprise Evaluation

Objective: Assess the effectiveness of Airmetrics in monitoring air quality.

- Following the board's decision in late 2023, Airmetrics has ceased all operations. LRAPA provided a 30-day notice to terminate the lease on the Airmetrics warehouse space, which concludes on July 24, 2024. LRAPA has fully vacated the space and removed all references to Airmetrics from its website in early June 2024.

10. Complaint Intake Process Improvement

Objective: Enhance the process for receiving and responding to air quality complaints.

- LRAPA has revised the internal complaint entry user interface in LINFO to streamline the process for staff to enter complaints and investigation results in early 2024. With multiple new staff joining the organization, LRAPA is convening training on complaint intake processes to maintain effectiveness and productivity.

11. Regulatory Engagement

Objective: Stay updated on air quality regulations through engagement with relevant organizations.

- LRAPA staff engaged with the Board to discuss the annual fee increases for Air Contaminant Discharge Permit (ACDP) and Asbestos Notification fees. The Board was provided with detailed information on the fee structure, the essential work supported by these fees, and considerations for potential adjustments.
- LRAPA successfully implemented the annual 4% fee increases for ACDP and Asbestos Notification fees, as well as a 3% increase for Cleaner Air Oregon (CAO) fees, effective July 1, 2024, ensuring the agency's ability to continue its critical air quality work and adapt to emerging challenges.
- LRAPA is implementing a state-mandated fee increase for Gasoline Dispensing Facilities, raising the annual fee from \$201 to \$605 and the Cleaner Air Oregon annual fee from \$52 to \$156, effective in 2025, to support more stringent air quality regulations. This fee adjustment reflects the reclassification of Gasoline Dispensing Facilities from ACDP Fee Class 5 to Fee Class 4 by the Oregon Department of Environmental Quality, necessitating additional regulatory oversight and work to further reduce air pollution from gasoline vapors.

12. Succession Planning and Staff Training

Objective: Prepare for staff transitions through succession planning and training.

- LRAPA recognizes and celebrates staff milestones:
Derek Bowen has reached the impressive milestone of 30 years of service with LRAPA. Derek began his career at LRAPA on September 27, 1994. He currently works as an Environmental Technician in the monitoring department. As a hardworking professional, Derek consistently delivers outstanding results, tackling each task with dedication and expertise. His work ethic and the high quality of his contributions have set a standard of excellence within our organization. Derek's kindness, respect, and consideration for others shine through in all his interactions, creating a more pleasant work environment for everyone. His willingness to go the extra mile, often without being asked, showcases his deep commitment to LRAPA and its mission. Throughout his three decades with us, Derek has consistently demonstrated a positive attitude and caring demeanor that have made him an invaluable member of our team.
- LRAPA continues to advance recruitment efforts to address staffing changes:
 - An Administrative Manager position was posted in late August, interviews are occurring the second week of October.
 - An inspector position was opened in early August. A replacement to this vacancy began in late September.

TENTATIVE UPCOMING LRAPA BOARD AGENDA ITEMS

This schedule outline is a preview of anticipated upcoming agenda items.

November 2024

- Discuss FY 26 Partner dues
- Budget Update
- Remodel Update
- Executive Session – Executive Director review

December 2024 – No Meeting

January 2025

- Approve FY 26 Partner Dues
- Review upcoming appointments on Board and Committees
- Oakridge Air Status Report
- Handbook Update
- Board Goals Work Session
- Remodel Update

February 2025

- Nominations/Appoint Board Chair and Vice-Chair
- Nominations/Appoint new Budget Committee Members and Budget Officer
- Budget Forecast
- Remodel Update

March 2025

- First Budget meeting proposed budget FY 25-26
- Board Review of annual fee increases set by rule
- Remodel Update

April 2025

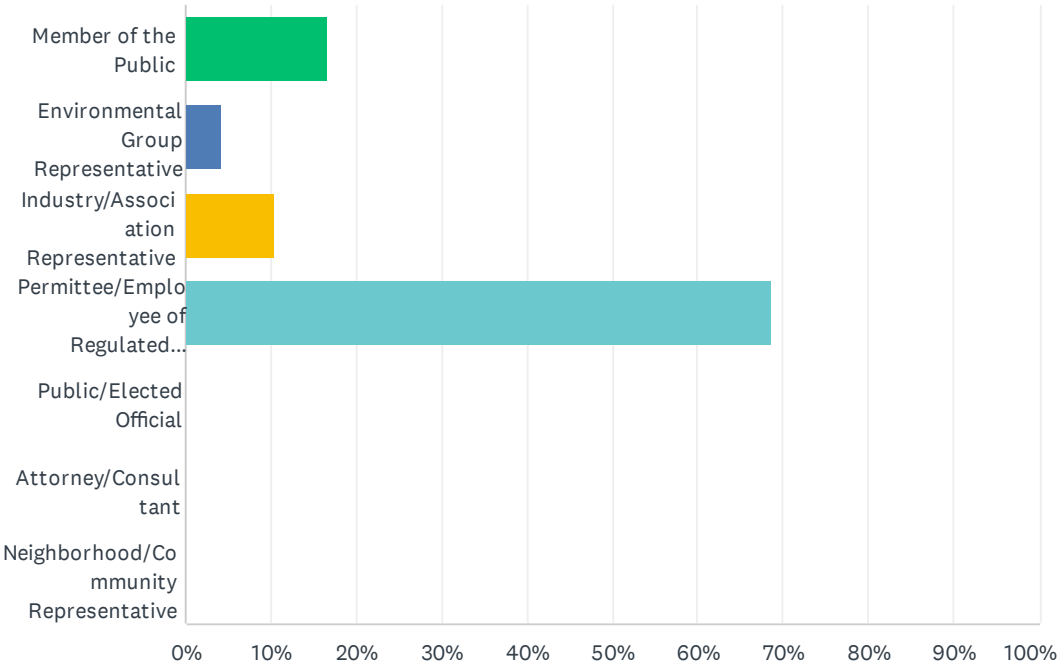
- Second Budget meeting proposed budget FY 25-26, approve budget

May 2025

- Public Hearing and adoption of approved budget for FY 25-26

Q1 Please Identify yourself (choose 1):

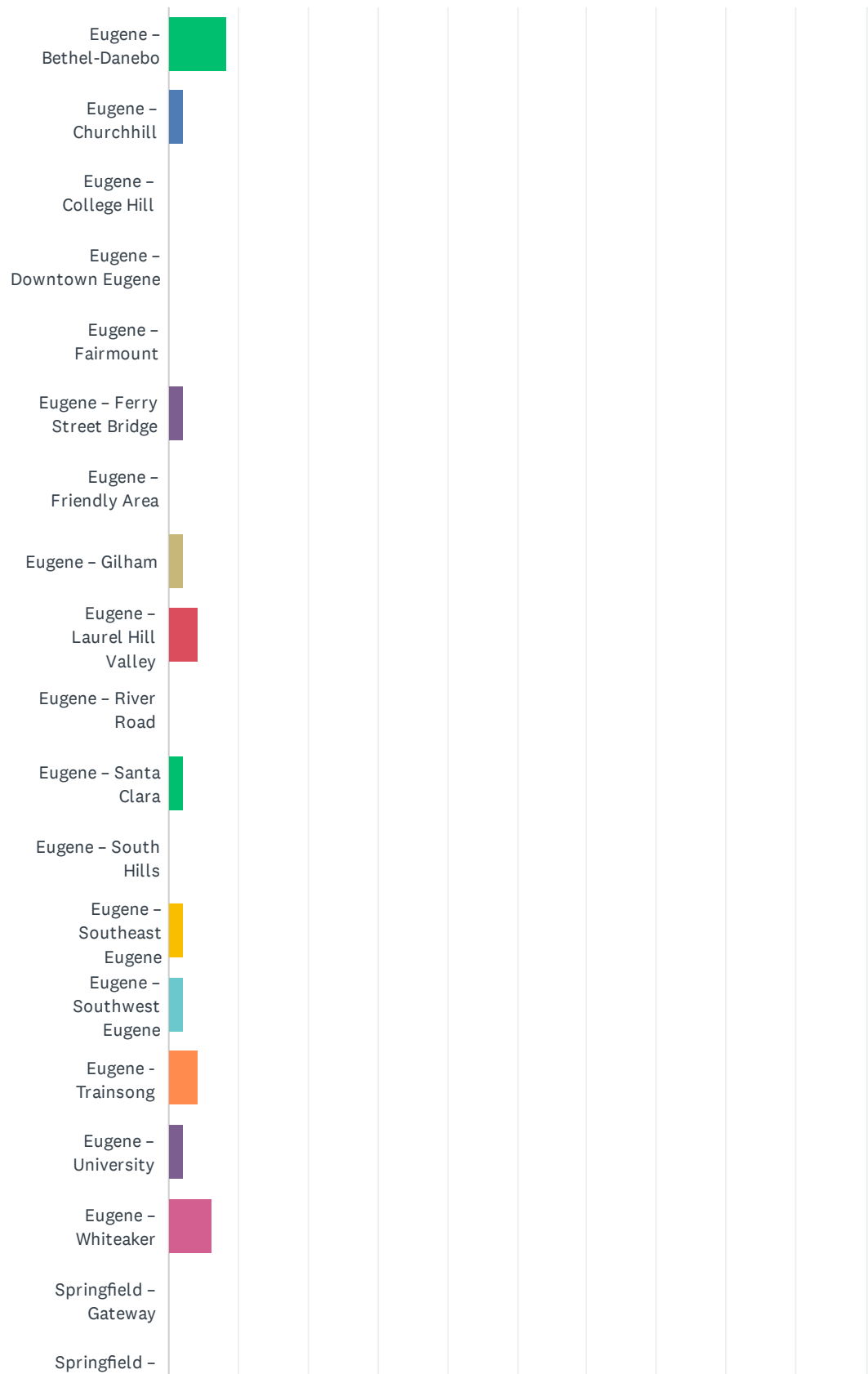
Answered: 48 Skipped: 0



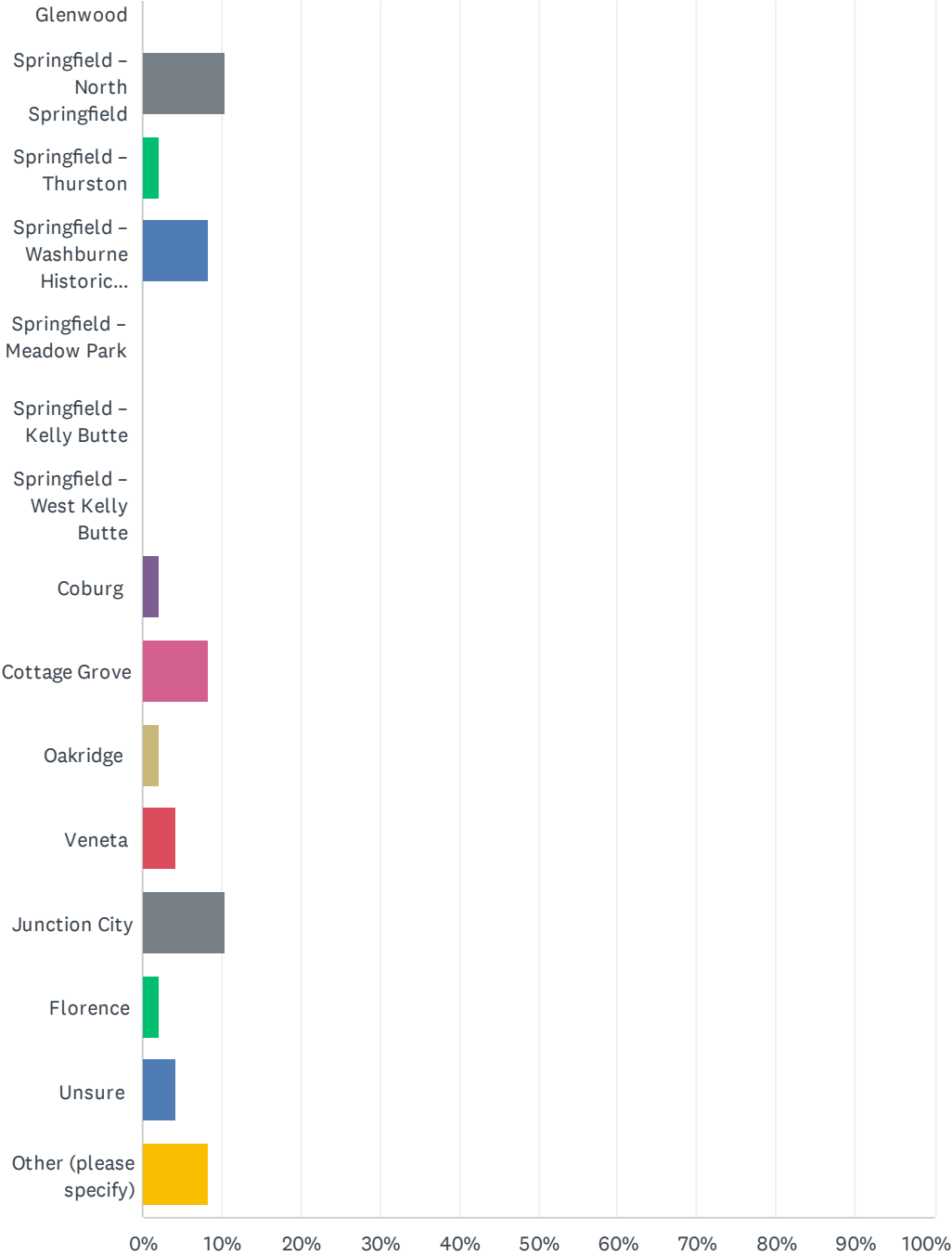
ANSWER CHOICES	RESPONSES	
Member of the Public	16.67%	8
Environmental Group Representative	4.17%	2
Industry/Association Representative	10.42%	5
Permittee/Employee of Regulated Company	68.75%	33
Public/Elected Official	0.00%	0
Attorney/Consultant	0.00%	0
Neighborhood/Community Representative	0.00%	0
TOTAL		48

Q2 What area of Lane County do you live in?

Answered: 48 Skipped: 0



LRAPA's ongoing satisfaction & feedback Survey



LRAPA's ongoing satisfaction & feedback Survey

ANSWER CHOICES	RESPONSES	
Eugene – Bethel-Danebo	8.33%	4
Eugene – Churchill	2.08%	1
Eugene – College Hill	0.00%	0
Eugene – Downtown Eugene	0.00%	0
Eugene – Fairmount	0.00%	0
Eugene – Ferry Street Bridge	2.08%	1
Eugene – Friendly Area	0.00%	0
Eugene – Gilham	2.08%	1
Eugene – Laurel Hill Valley	4.17%	2
Eugene – River Road	0.00%	0
Eugene – Santa Clara	2.08%	1
Eugene – South Hills	0.00%	0
Eugene – Southeast Eugene	2.08%	1
Eugene – Southwest Eugene	2.08%	1
Eugene - Trainsong	4.17%	2
Eugene – University	2.08%	1
Eugene – Whiteaker	6.25%	3
Springfield – Gateway	0.00%	0
Springfield – Glenwood	0.00%	0
Springfield – North Springfield	10.42%	5
Springfield – Thurston	2.08%	1
Springfield – Washburne Historic District	8.33%	4
Springfield – Meadow Park	0.00%	0
Springfield – Kelly Butte	0.00%	0
Springfield – West Kelly Butte	0.00%	0
Coburg	2.08%	1
Cottage Grove	8.33%	4
Oakridge	2.08%	1
Veneta	4.17%	2
Junction City	10.42%	5
Florence	2.08%	1
Unsure	4.17%	2

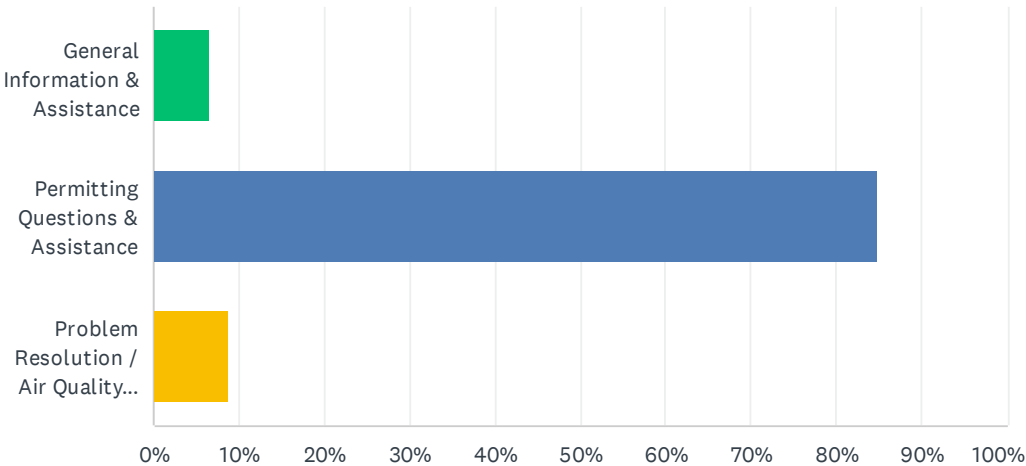
LRAPA's ongoing satisfaction & feedback Survey

Other (please specify)	8.33%	4
TOTAL		48

#	OTHER (PLEASE SPECIFY)	DATE
1	Goshen	10/14/2024 7:06 AM
2	Jasper	10/1/2024 8:27 AM
3	Lorane Valley	9/30/2024 1:27 PM
4	Dexter	9/30/2024 10:15 AM

Q3 What is the nature of your contact with LRAPA?

Answered: 46 Skipped: 2

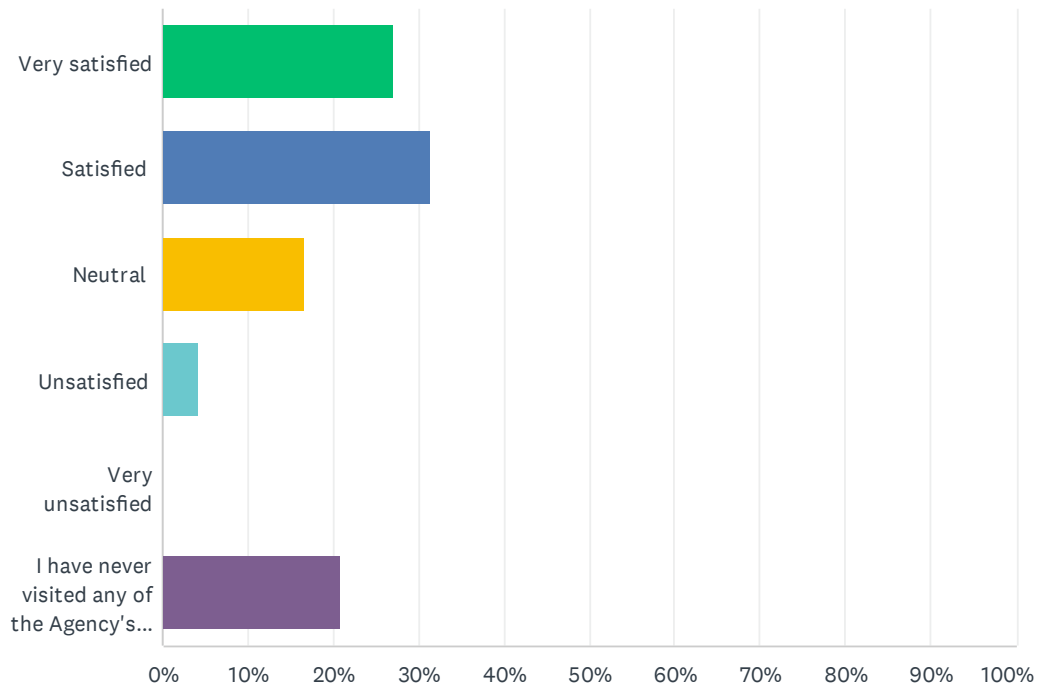


ANSWER CHOICES		RESPONSES
General Information & Assistance		6.52% 3
Permitting Questions & Assistance		84.78% 39
Problem Resolution / Air Quality Complaints		8.70% 4
TOTAL		46

#	OTHER (PLEASE SPECIFY)	DATE
1	Work related.	9/30/2024 10:15 AM
2	Wanted to k ow where Pleasant Hill falls and I dont see a map anywhere on the website. Is PH Eugene UGB or otherplaces in Lane County???e	2/27/2024 1:55 PM
3	who can i make a complain against whn people burn soggy ass wood. clear lake road & barker rd, spires rd.	2/18/2024 12:45 PM

Q4 How satisfied are you with the Agency's facilities, including your ability to access the agency's office location, agency signs, and cleanliness?

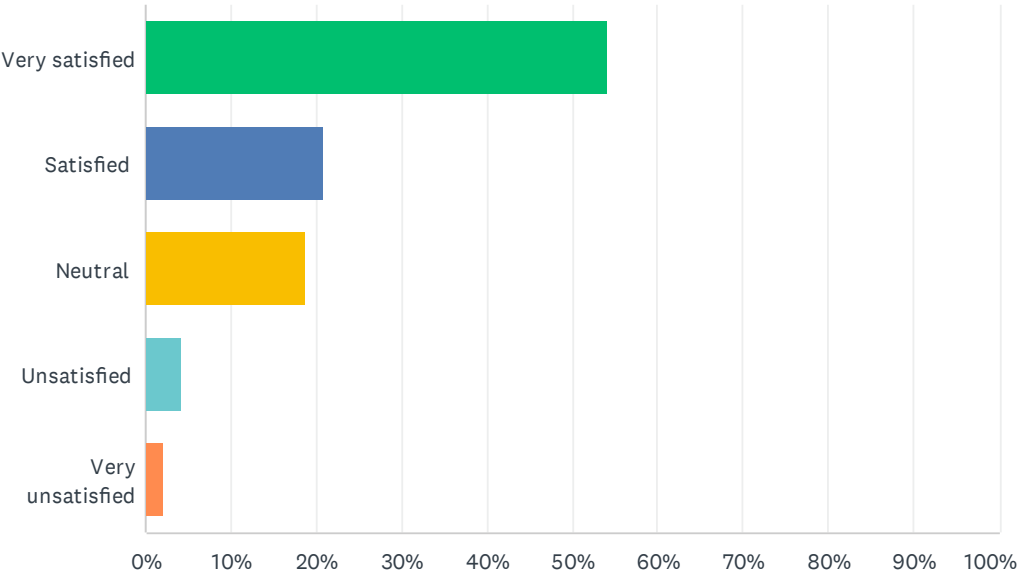
Answered: 48 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	27.08%	13
Satisfied	31.25%	15
Neutral	16.67%	8
Unsatisfied	4.17%	2
Very unsatisfied	0.00%	0
I have never visited any of the Agency's facilities.	20.83%	10
TOTAL		48

Q5 How satisfied are you with Agency Staff, including employee courtesy, friendliness, and knowledgeability?

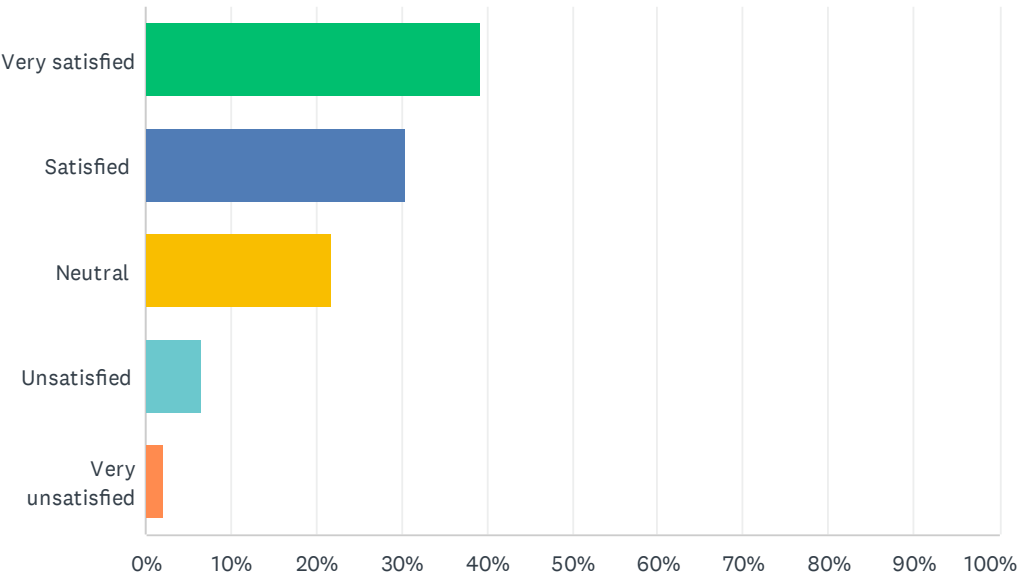
Answered: 48 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	54.17%	26
Satisfied	20.83%	10
Neutral	18.75%	9
Unsatisfied	4.17%	2
Very unsatisfied	2.08%	1
TOTAL		48

Q6 How satisfied are you with the Agency's response time to your inquiries or concerns?

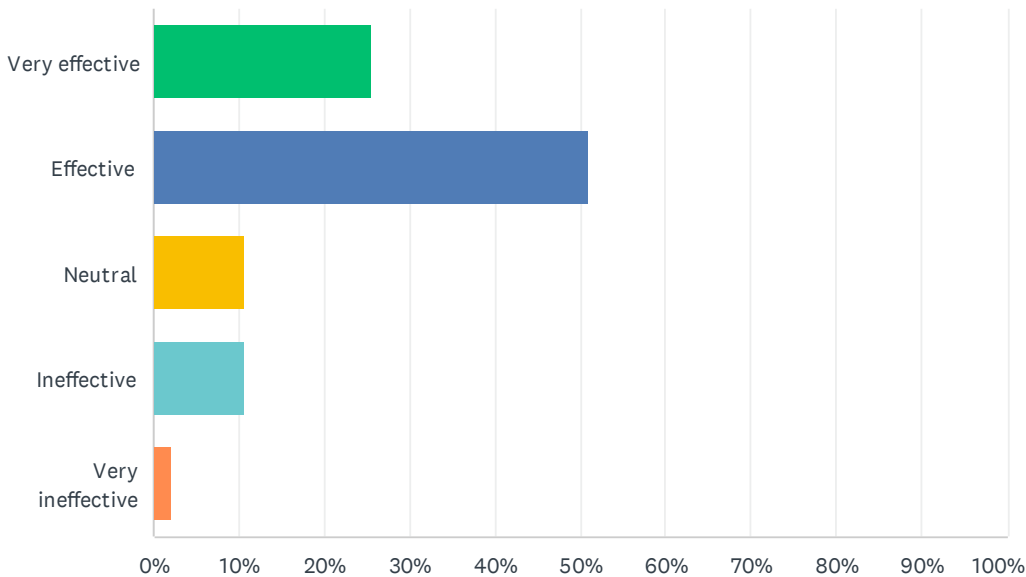
Answered: 46 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very satisfied	39.13%	18
Satisfied	30.43%	14
Neutral	21.74%	10
Unsatisfied	6.52%	3
Very unsatisfied	2.17%	1
TOTAL		46

Q7 How would you rate the effectiveness of LRAPA's communication, including website, public notices, and social media?

Answered: 47 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very effective	25.53%	12
Effective	51.06%	24
Neutral	10.64%	5
Ineffective	10.64%	5
Very ineffective	2.13%	1
TOTAL		47

Q8 What improvements or additional services would you like to see from LRAPA in the future?

Answered: 22 Skipped: 26

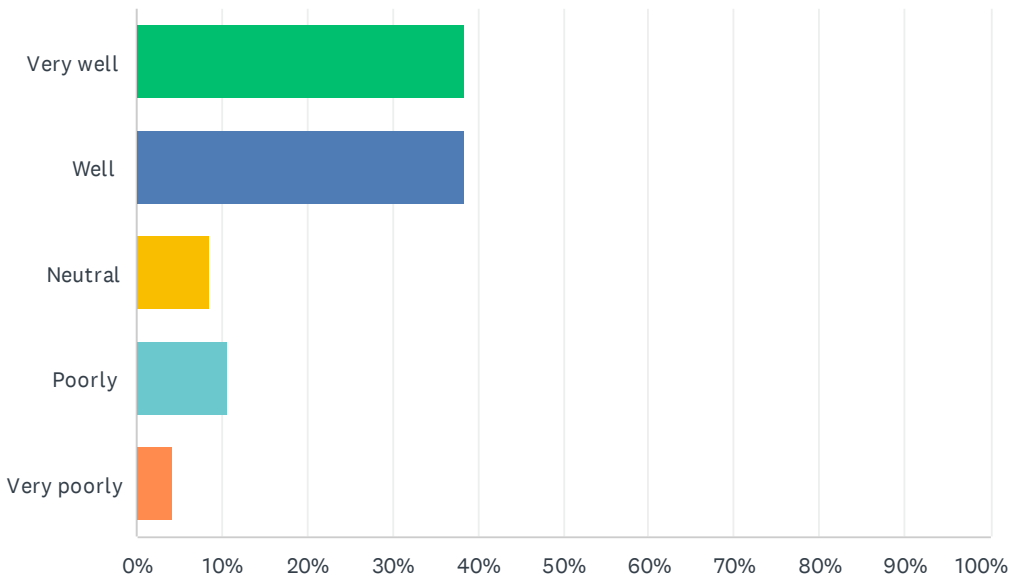
#	RESPONSES	DATE
1	Cooperative staff that willing to work together with those needing permits and not in opposition. There is a "gotch-a" attitude instead of a collaborative effort to serve the community.	10/7/2024 1:20 PM
2	Would be interesting, and potentially helpful, to provide educational gathering opportunities aimed at bringing the local ACDP-regulated community together to discuss federal/state/local rules and best practices.	10/1/2024 3:46 PM
3	I have no suggestions at this time.	10/1/2024 6:45 AM
4	Make your office look less like a jail, be helpful to users in a collaborative environment, with 3 tiers, EPA, DEQ and LRAPA you may be forcing many business out of your jurisdiction because of overreach	9/30/2024 7:01 PM
5	Air quality requirements are not applied equally across all industries, or equally within the same industry.	9/30/2024 5:17 PM
6	I have been very happy with the working relationship I have with LRAPA.	9/30/2024 3:07 PM
7	Not everyone has the finances to hire a consultant, not everyone is a math genius to try and figure out the permitting/reports process. Make it much more understandable. Businesses want to do the right thing, but often times mis-step due to lack of understanding of what is being asked or required.	9/30/2024 2:25 PM
8	As a Compliance Officer, the LRAPA report is just one of a few reports I have to complete annually. The only complaint I have, and have had all along, is why aren't the BIG POLLUTERS subject to harsher fines? The KOCH Brothers manner of budgeting the cost of fines into their business model has caught on over the years, because fixing the problem is always way more expensive and costly than continuing to pollute and just paying the fines. This has to stop. The idea that charging them a percentage of their quarterly profits is unconstitutional is capitalistic rhetoric. How many large polluters in Oregon function under this guise? How many big polluting companies throw the rules out the window and pay the fines? What does a few million in fines equal to a multi-million, or billion dollar company? A cheap way around the regulations that are attempting to keep them honest. If something has changed, and I am mistaken, please advise. To me, this is a very broken system if the major polluters are not being held accountable and fined accordingly. If they are not doing what they can to clean up their act, then what is the point of all this? Regulating the small businesses and the community within Lane County while letting the major polluters just do what they want and pay the fines isn't going to accomplish much in the long run.	9/30/2024 1:27 PM
9	None	9/30/2024 12:42 PM
10	By and large, my interactions with LRAPA have been positive. However, it was a bit confusing during the renovation transition to know where to deliver the semi-annual report. Clearer communication in this regard would be appreciated.	9/30/2024 12:41 PM
11	Support for local businesses in response to cleaner air Oregon. I fear the environmental benefits will never out weigh the damage done to the local economy.	9/30/2024 11:46 AM
12	Get more people	9/30/2024 11:38 AM
13	Assist with the creation or (have a generic spreadsheet created with calculations) of the required reporting spreadsheets.	9/30/2024 11:17 AM
14	Put more emphasis on helping local businesses thrive and grow and build stronger communities and local economy. LRAPA should never charge businesses money.	9/30/2024 10:57 AM
15	nothing jumps out at me at this time	9/30/2024 10:36 AM

LRAPA's ongoing satisfaction & feedback Survey

16	-	9/30/2024 10:27 AM
17	I think it would be nice to offer a consultation service similar to what OSHA has, especially for new businesses and helping them navigate their way through the process of air permitting.	9/30/2024 10:24 AM
18	None, always friendly and very helpful!	9/30/2024 10:15 AM
19	NA	9/30/2024 10:15 AM
20	A map of Lane county and where each city falls	2/27/2024 1:55 PM
21	City of Cottage Grove, inside city limits, burning outside of permitted times. We cannot even use our backyard due to all the smoke from one neighbor.	2/24/2024 5:35 PM
22	Im taking a survey just to convey that my neighbors are burning put of turn. its hard for me to breath. make them stop. no reporting of the larpa line, no other phone numbers. this business doesnt seen accessable	2/18/2024 12:45 PM

Q9 How well do you feel LRAPA serves your community in terms of air quality management?

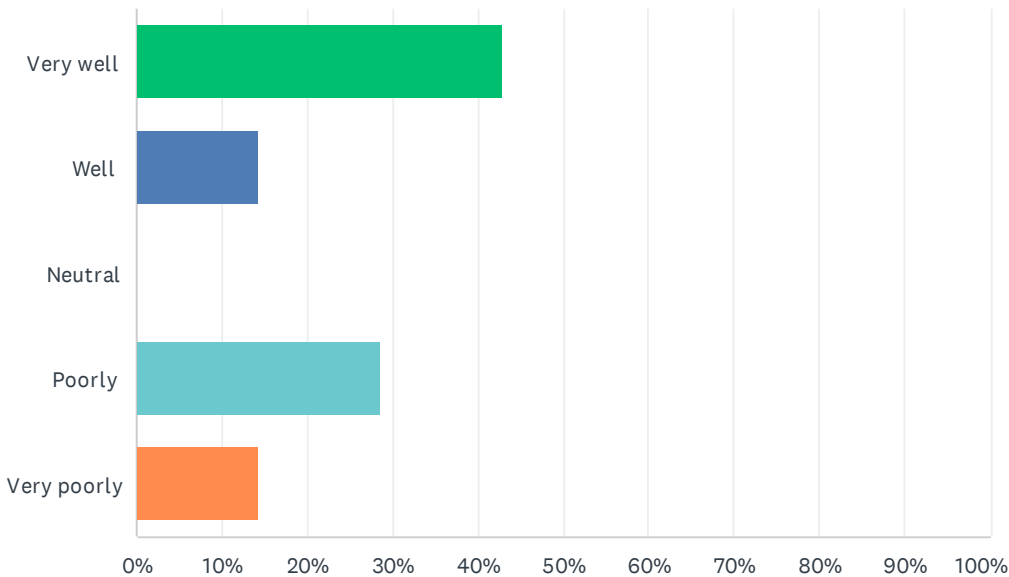
Answered: 47 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very well	38.30%	18
Well	38.30%	18
Neutral	8.51%	4
Poorly	10.64%	5
Very poorly	4.26%	2
TOTAL		47

Q10 How well do you feel LRAPA serves your community in terms of air quality management?

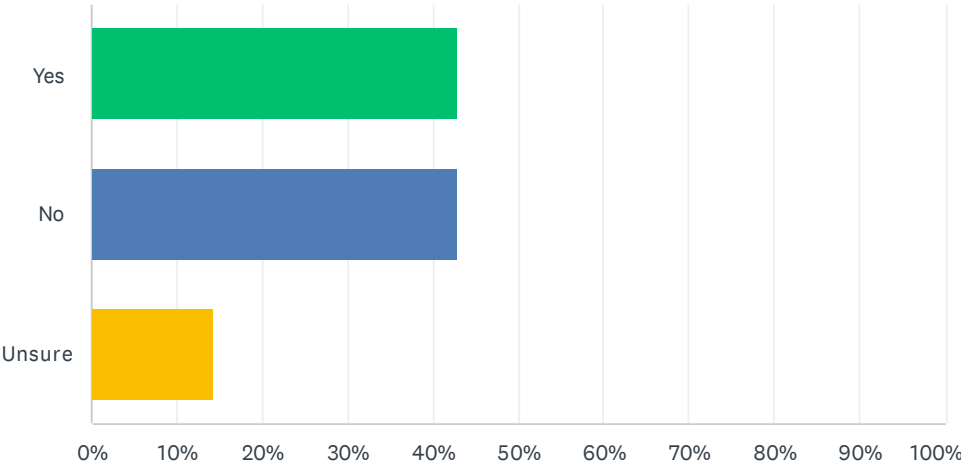
Answered: 7 Skipped: 41



ANSWER CHOICES	RESPONSES	
Very well	42.86%	3
Well	14.29%	1
Neutral	0.00%	0
Poorly	28.57%	2
Very poorly	14.29%	1
TOTAL		7

Q11 Do you feel that LRAPA provides enough opportunities for public input on air quality issues?

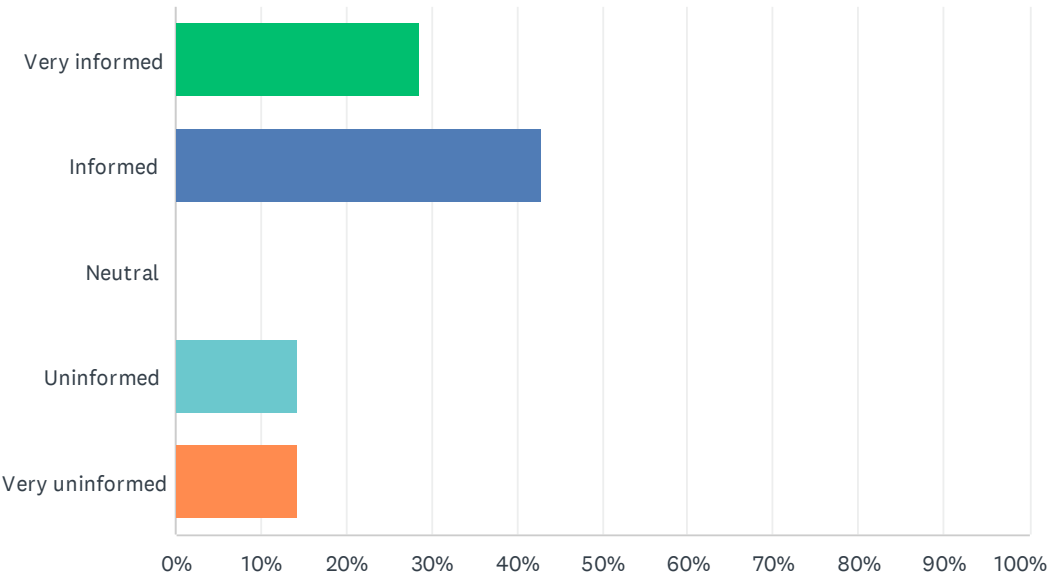
Answered: 7 Skipped: 41



ANSWER CHOICES		RESPONSES	
Yes		42.86%	3
No		42.86%	3
Unsure		14.29%	1
TOTAL			7

Q12 How informed do you feel about the air quality in your community?

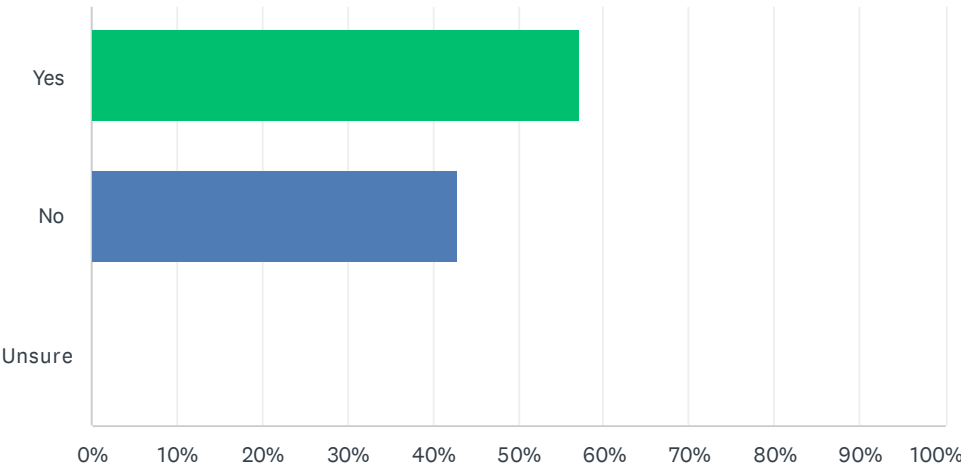
Answered: 7 Skipped: 41



ANSWER CHOICES	RESPONSES	
Very informed	28.57%	2
Informed	42.86%	3
Neutral	0.00%	0
Uninformed	14.29%	1
Very uninformed	14.29%	1
TOTAL		7

Q13 Do you feel that LRAPA effectively addresses air quality concerns in your community?

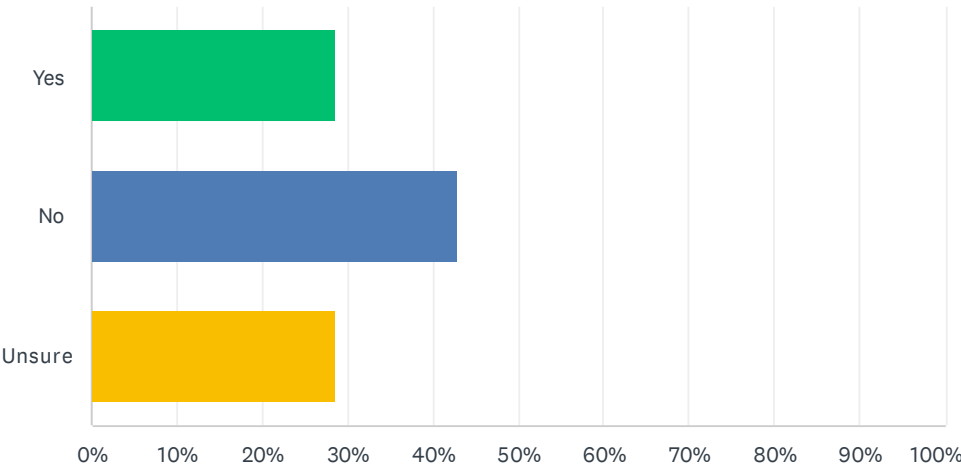
Answered: 7 Skipped: 41



ANSWER CHOICES		RESPONSES	
Yes		57.14%	4
No		42.86%	3
Unsure		0.00%	0
TOTAL			7

Q14 Are you aware of any LRAPA programs or initiatives that have directly impacted your community?

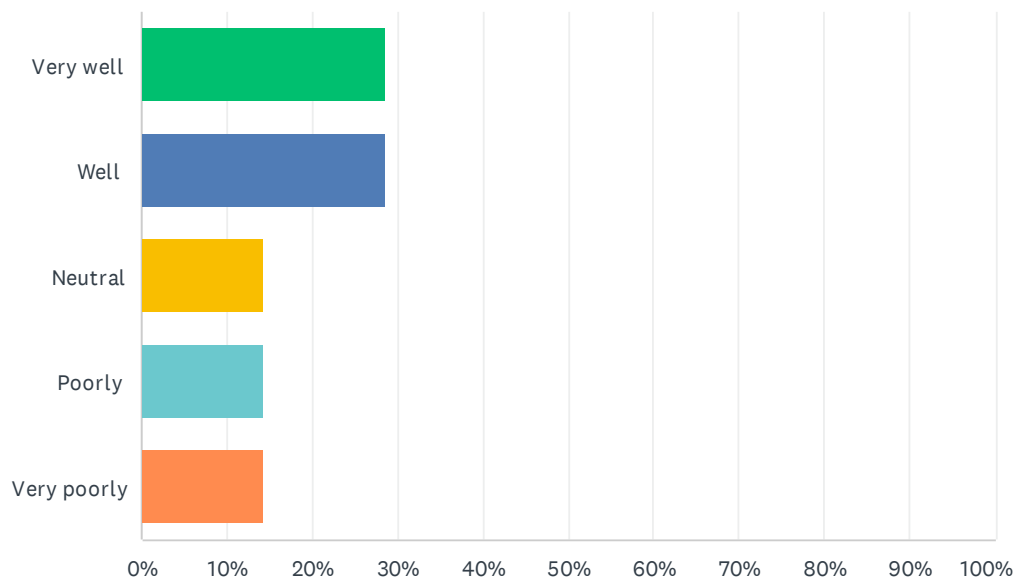
Answered: 7 Skipped: 41



ANSWER CHOICES	RESPONSES	
Yes	28.57%	2
No	42.86%	3
Unsure	28.57%	2
TOTAL		7

Q15 How well do you feel LRAPA protects and improves air quality?

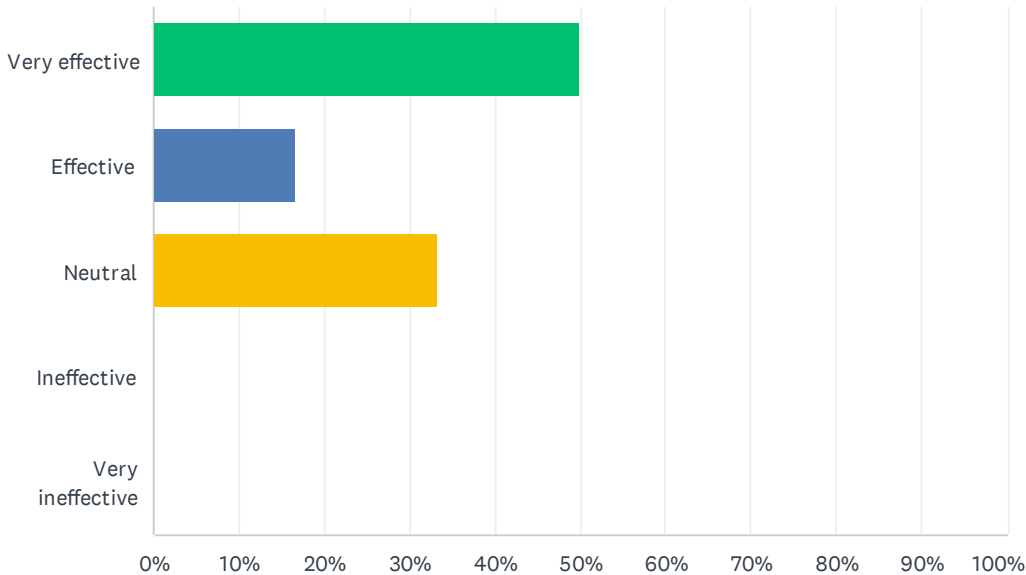
Answered: 7 Skipped: 41



ANSWER CHOICES	RESPONSES	
Very well	28.57%	2
Well	28.57%	2
Neutral	14.29%	1
Poorly	14.29%	1
Very poorly	14.29%	1
TOTAL		7

Q16 How effective is LRAPA in addressing the concerns and interests of your organization or community?

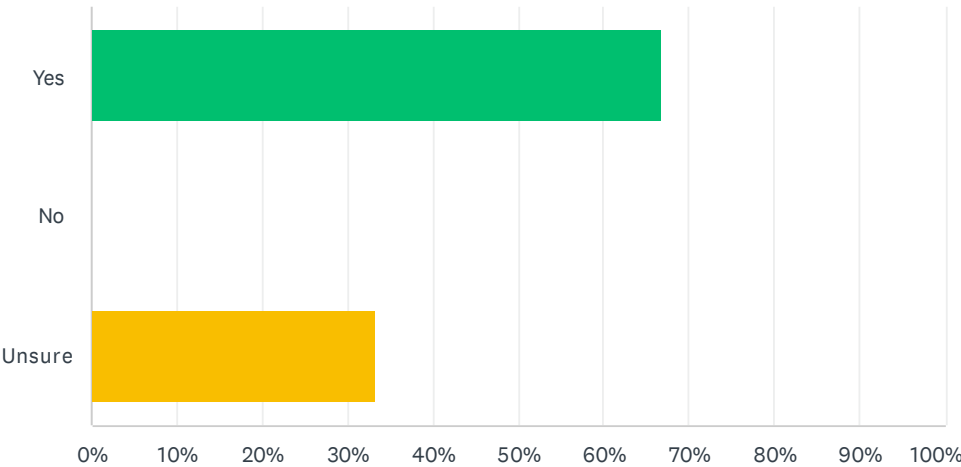
Answered: 6 Skipped: 42



ANSWER CHOICES	RESPONSES	
Very effective	50.00%	3
Effective	16.67%	1
Neutral	33.33%	2
Ineffective	0.00%	0
Very ineffective	0.00%	0
TOTAL		6

Q17 Do you feel that LRAPA provides enough opportunities for your organization or community to engage in air quality issues?

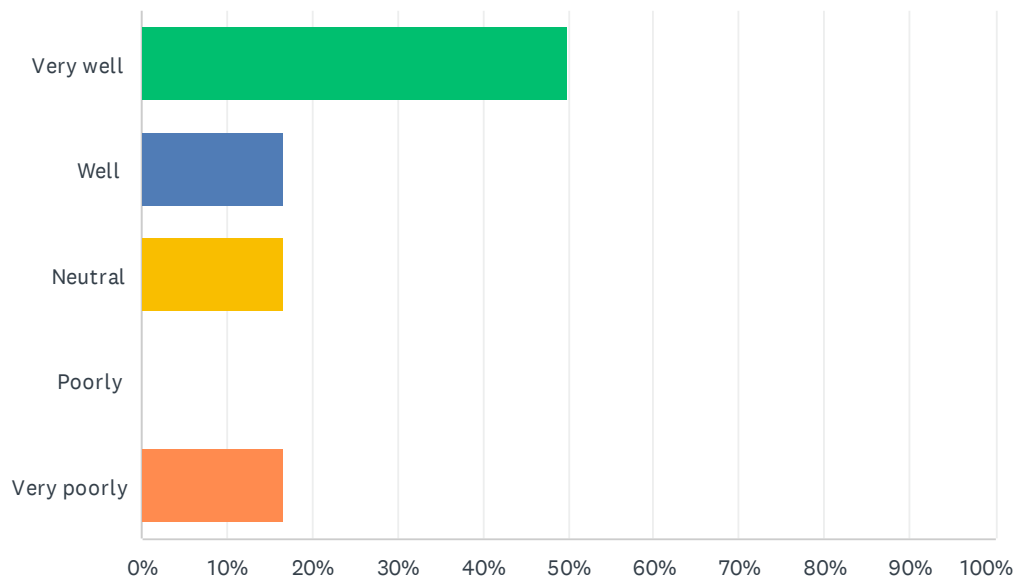
Answered: 6 Skipped: 42



ANSWER CHOICES		RESPONSES	
Yes		66.67%	4
No		0.00%	0
Unsure		33.33%	2
TOTAL			6

Q18 How well do you think LRAPA collaborates with your organization or community on air quality initiatives?

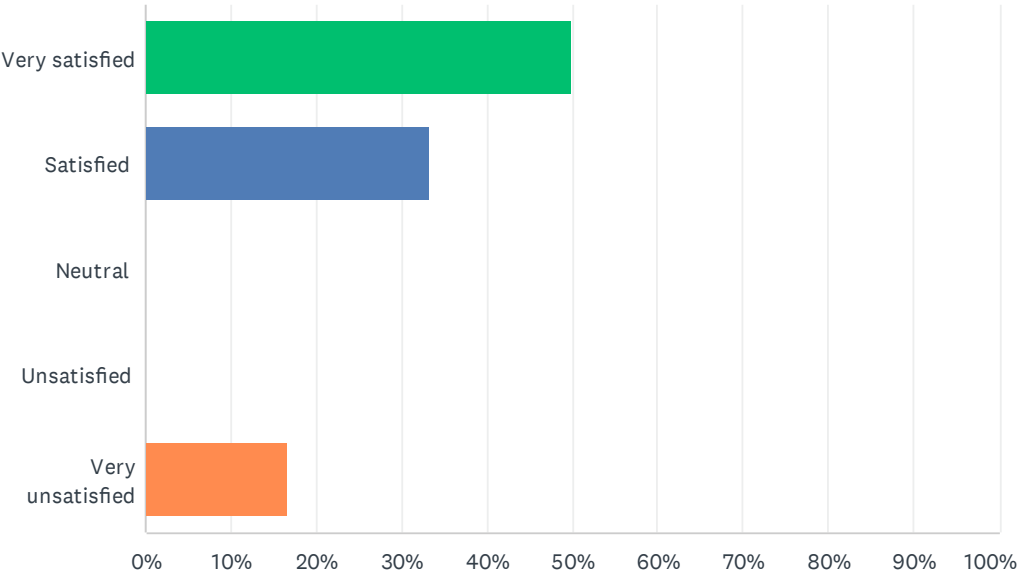
Answered: 6 Skipped: 42



ANSWER CHOICES	RESPONSES	
Very well	50.00%	3
Well	16.67%	1
Neutral	16.67%	1
Poorly	0.00%	0
Very poorly	16.67%	1
TOTAL		6

Q19 Are you satisfied with the level of transparency in LRAPA's decision-making process?

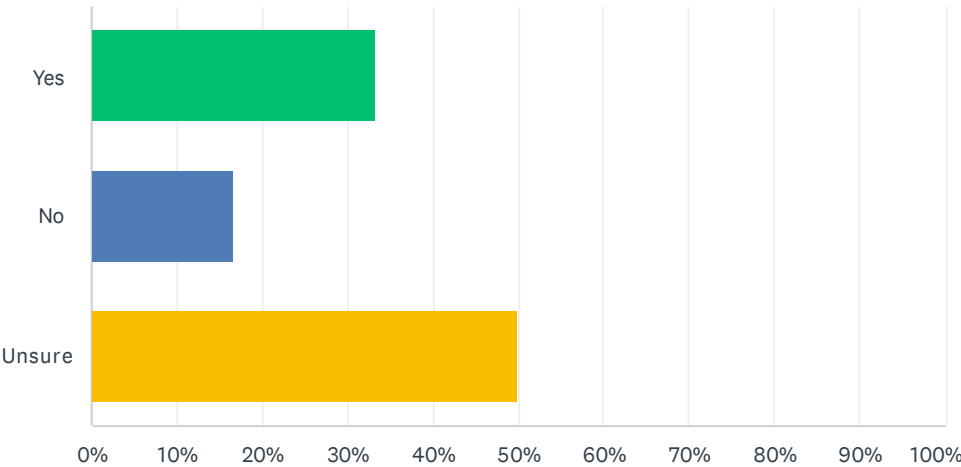
Answered: 6 Skipped: 42



ANSWER CHOICES	RESPONSES	
Very satisfied	50.00%	3
Satisfied	33.33%	2
Neutral	0.00%	0
Unsatisfied	0.00%	0
Very unsatisfied	16.67%	1
TOTAL		6

Q20 Has your organization or community seen positive results from LRAPA's programs or initiatives?

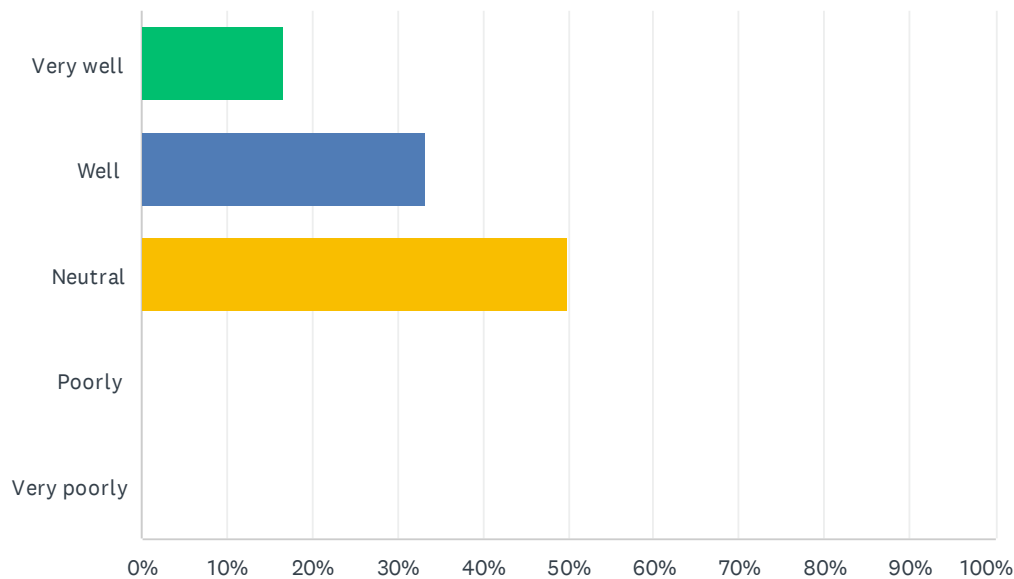
Answered: 6 Skipped: 42



ANSWER CHOICES	RESPONSES	
Yes	33.33%	2
No	16.67%	1
Unsure	50.00%	3
TOTAL		6

Q21 How well does LRAPA address your organization or community's air quality concerns?

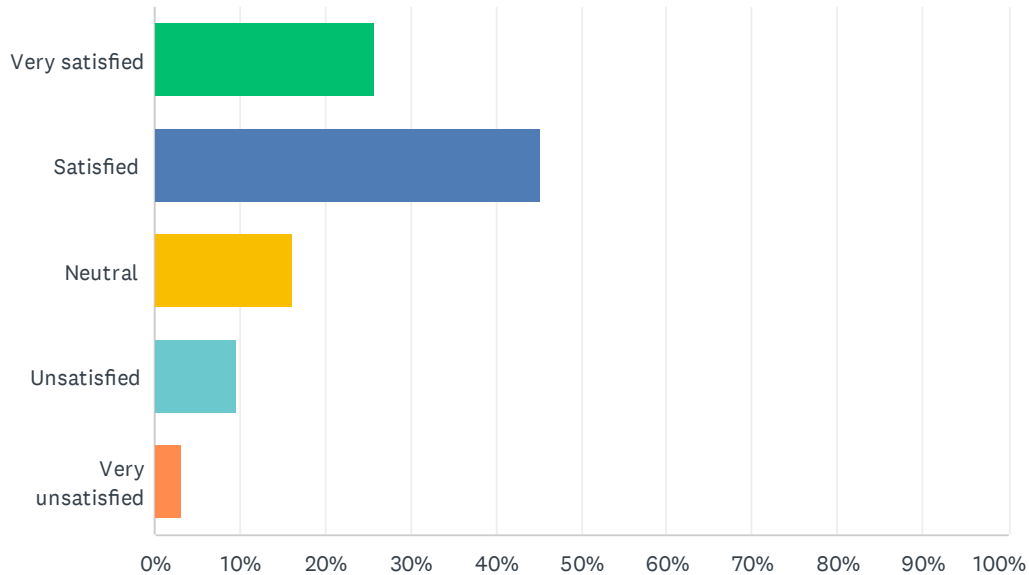
Answered: 6 Skipped: 42



ANSWER CHOICES	RESPONSES	
Very well	16.67%	1
Well	33.33%	2
Neutral	50.00%	3
Poorly	0.00%	0
Very poorly	0.00%	0
TOTAL		6

Q22 How satisfied are you with LRAPA's permitting process, including application review, approval, and communication?

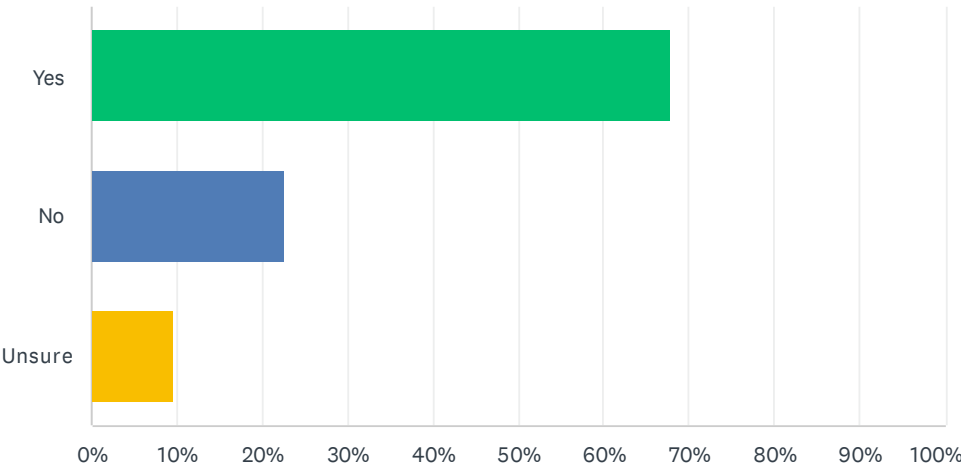
Answered: 31 Skipped: 17



ANSWER CHOICES	RESPONSES	
Very satisfied	25.81%	8
Satisfied	45.16%	14
Neutral	16.13%	5
Unsatisfied	9.68%	3
Very unsatisfied	3.23%	1
TOTAL		31

Q23 Do you feel that LRAPA's regulations are reasonable and fairly applied to your business?

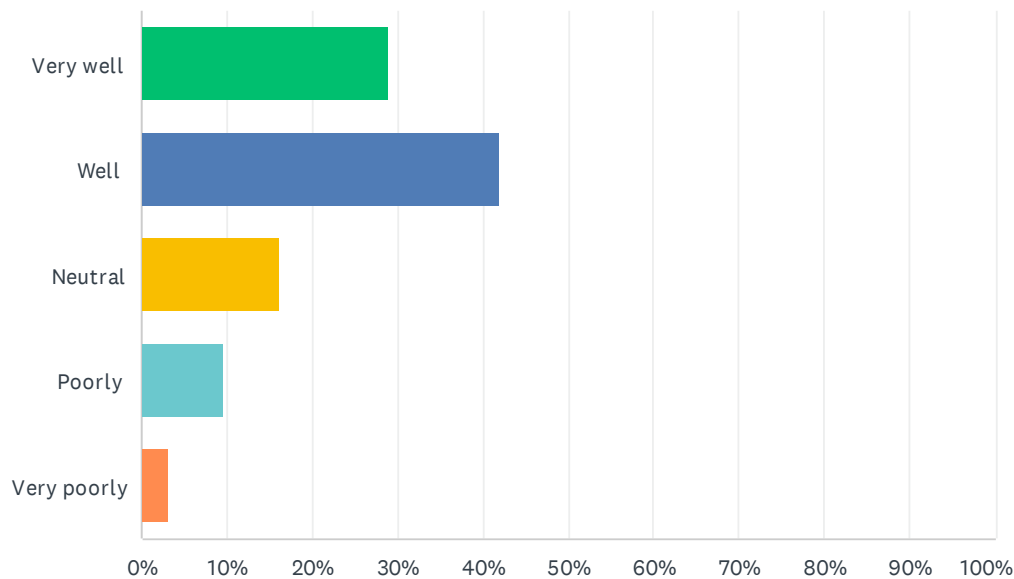
Answered: 31 Skipped: 17



ANSWER CHOICES		RESPONSES	
Yes		67.74%	21
No		22.58%	7
Unsure		9.68%	3
TOTAL			31

Q24 How well do you feel LRAPA communicates regulatory changes and updates to your business?

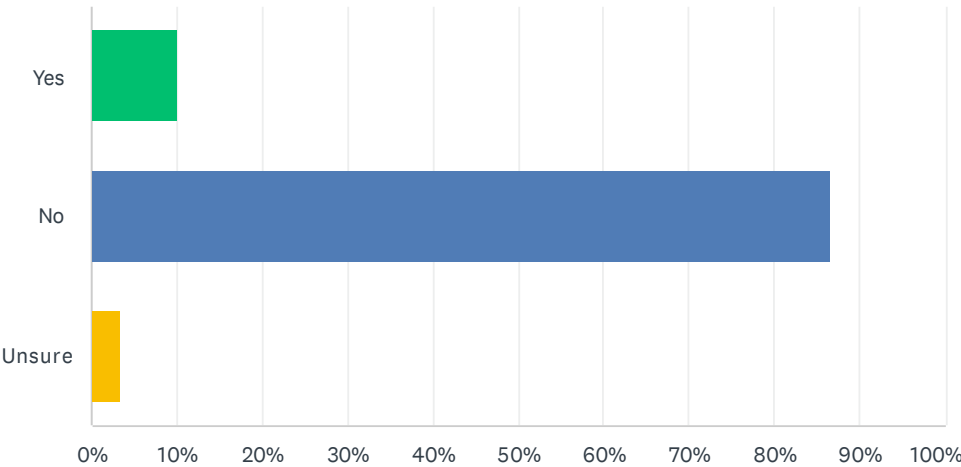
Answered: 31 Skipped: 17



ANSWER CHOICES	RESPONSES	
Very well	29.03%	9
Well	41.94%	13
Neutral	16.13%	5
Poorly	9.68%	3
Very poorly	3.23%	1
TOTAL		31

Q25 Have you experienced any issues or difficulties in your interactions with LRAPA?

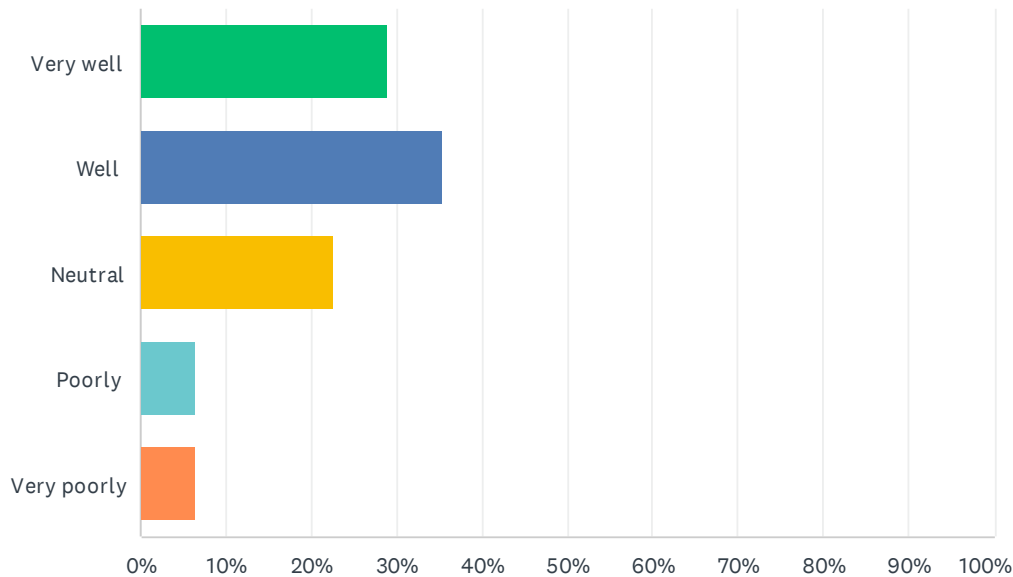
Answered: 30 Skipped: 18



ANSWER CHOICES	RESPONSES	
Yes	10.00%	3
No	86.67%	26
Unsure	3.33%	1
TOTAL		30

Q26 How well do you feel LRAPA fairly regulates and enforces air quality standards for businesses?

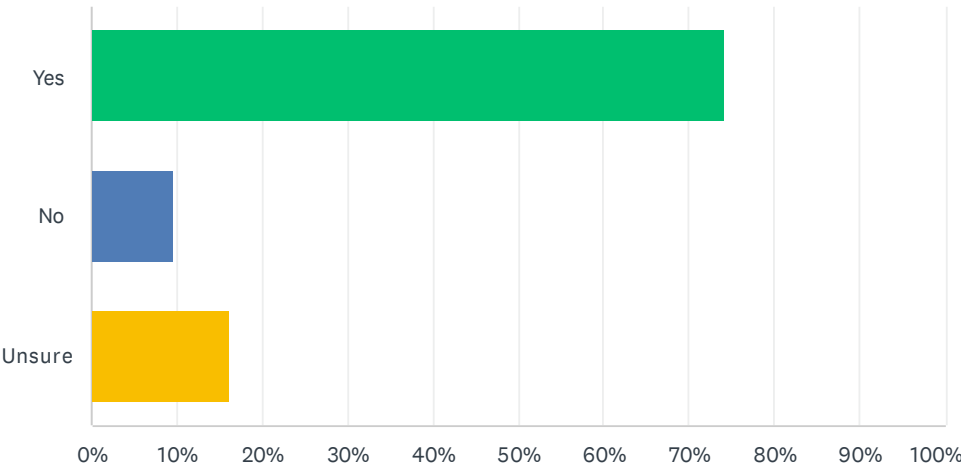
Answered: 31 Skipped: 17



ANSWER CHOICES	RESPONSES	
Very well	29.03%	9
Well	35.48%	11
Neutral	22.58%	7
Poorly	6.45%	2
Very poorly	6.45%	2
TOTAL		31

Q27 Do you feel that LRAPA is supportive of your business's efforts to comply with air quality regulations?

Answered: 31 Skipped: 17



ANSWER CHOICES		RESPONSES	
Yes		74.19%	23
No		9.68%	3
Unsure		16.13%	5
TOTAL			31

Q28 How effective is LRAPA in addressing the air quality concerns and interests of your constituents?

Answered: 0 Skipped: 48

 No matching responses.

ANSWER CHOICES	RESPONSES	
Very effective	0.00%	0
Effective	0.00%	0
Neutral	0.00%	0
Ineffective	0.00%	0
Very ineffective	0.00%	0
TOTAL		0

Q29 Do you feel that LRAPA is transparent and accountable to the public and elected officials?

Answered: 0 Skipped: 48

 No matching responses.

ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	0.00%	0
Unsure	0.00%	0
TOTAL		0

Q30 How well do you think LRAPA collaborates with other government agencies and stakeholders on air quality issues?

Answered: 0 Skipped: 48

 No matching responses.

ANSWER CHOICES	RESPONSES	
Very well	0.00%	0
Well	0.00%	0
Neutral	0.00%	0
Poorly	0.00%	0
Very poorly	0.00%	0
TOTAL		0

Q31 Do you believe that LRAPA effectively communicates its goals, initiatives, and progress to elected officials?

Answered: 0 Skipped: 48

 No matching responses.

ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	0.00%	0
Unsure	0.00%	0
TOTAL		0

Q32 How well do you feel LRAPA addresses air quality concerns in your jurisdiction?

Answered: 0 Skipped: 48

 No matching responses.

ANSWER CHOICES	RESPONSES	
Very well	0.00%	0
Well	0.00%	0
Neutral	0.00%	0
Poorly	0.00%	0
Very poorly	0.00%	0
TOTAL		0

Q33 Do you feel that LRAPA is responsive to the needs and concerns of your constituents?

Answered: 0 Skipped: 48

 No matching responses.

ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	0.00%	0
Unsure	0.00%	0
TOTAL		0

Q34 How satisfied are you with LRAPA's handling of legal and regulatory matters in which you have been involved?

Answered: 0 Skipped: 48

 No matching responses.

ANSWER CHOICES	RESPONSES	
Very satisfied	0.00%	0
Satisfied	0.00%	0
Neutral	0.00%	0
Unsatisfied	0.00%	0
Very unsatisfied	0.00%	0
TOTAL		0

Q35 Do you feel that LRAPA's legal and regulatory decisions are fair and equitable?

Answered: 0 Skipped: 48

 No matching responses.

ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	0.00%	0
Unsure	0.00%	0
TOTAL		0

Q36 How well do you think LRAPA communicates and collaborates with attorneys and consultants in addressing legal and regulatory issues?

Answered: 0 Skipped: 48

 No matching responses.

ANSWER CHOICES	RESPONSES	
Very well	0.00%	0
Well	0.00%	0
Neutral	0.00%	0
Poorly	0.00%	0
Very poorly	0.00%	0
TOTAL		0

Q37 How would you rate LRAPA's timeliness in resolving legal and regulatory matters in which you have been involved?

Answered: 0 Skipped: 48

 No matching responses.

ANSWER CHOICES	RESPONSES	
Very timely	0.00%	0
Timely	0.00%	0
Neutral	0.00%	0
Untimely	0.00%	0
Very untimely	0.00%	0
TOTAL		0

Q38 Do you feel that LRAPA provides adequate resources and support to attorneys and consultants working on air quality matters?

Answered: 0 Skipped: 48

 No matching responses.

ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	0.00%	0
Unsure	0.00%	0
TOTAL		0

Q39 How well do you feel LRAPA effectively addresses legal and regulatory matters related to air quality?

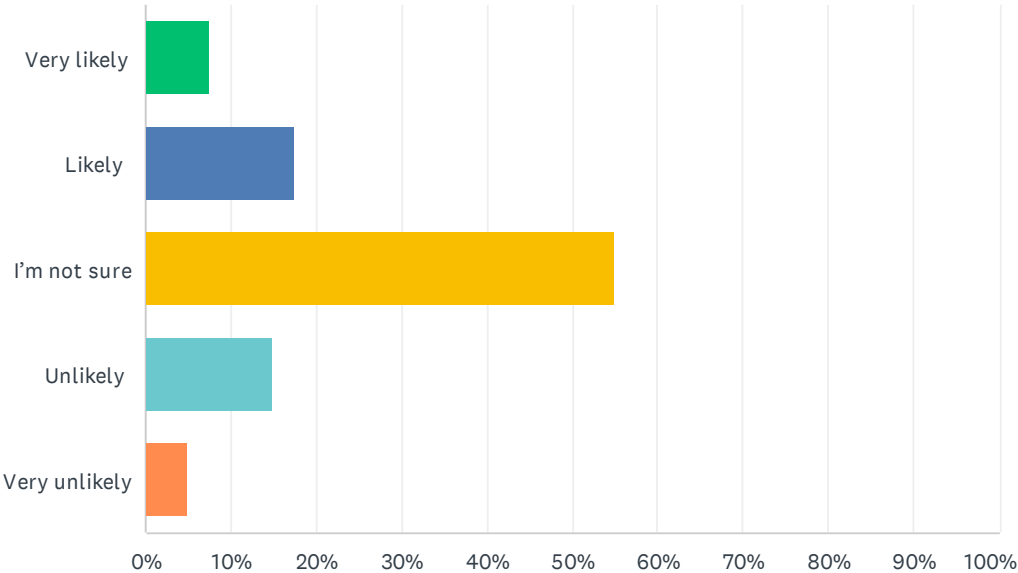
Answered: 0 Skipped: 48

 No matching responses.

ANSWER CHOICES	RESPONSES	
Very well	0.00%	0
Well	0.00%	0
Neutral	0.00%	0
Poorly	0.00%	0
Very poorly	0.00%	0
TOTAL		0

Q40 How likely are you to participate in a public meeting on an industrial facility in Lane County?

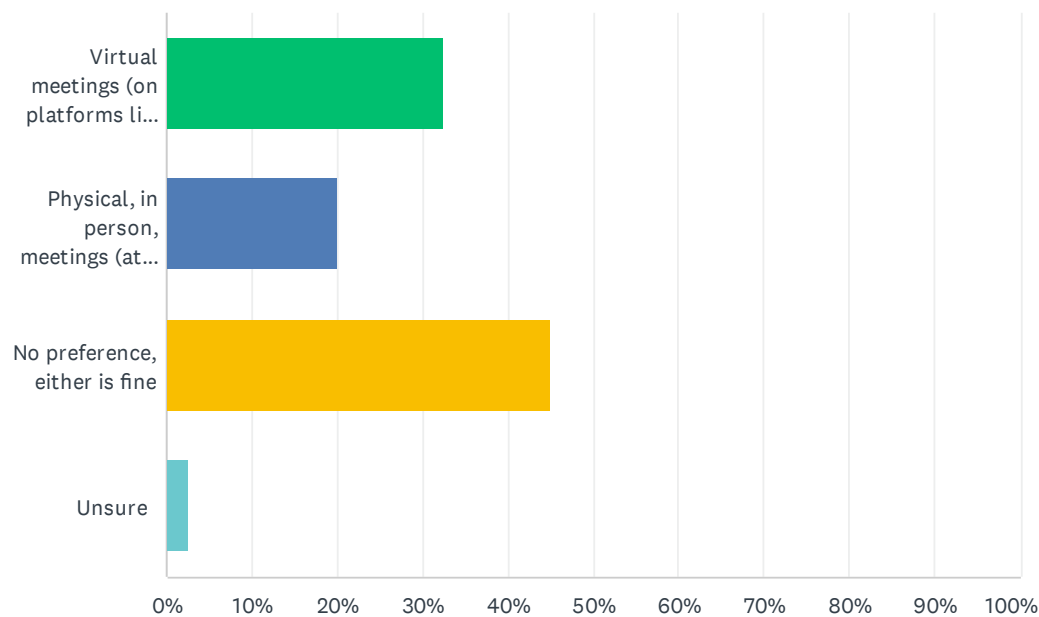
Answered: 40 Skipped: 8



ANSWER CHOICES	RESPONSES	
Very likely	7.50%	3
Likely	17.50%	7
I'm not sure	55.00%	22
Unlikely	15.00%	6
Very unlikely	5.00%	2
TOTAL		40

Q41 Which public meeting format is most convenient for you to participate in?

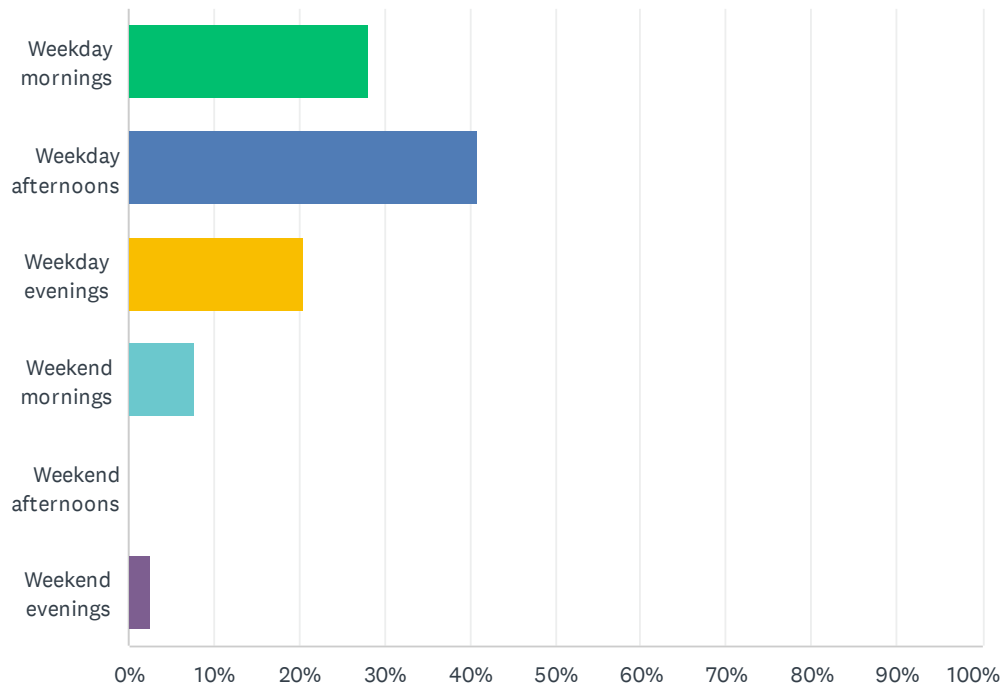
Answered: 40 Skipped: 8



ANSWER CHOICES	RESPONSES	
Virtual meetings (on platforms like Zoom or Microsoft Teams)	32.50%	13
Physical, in person, meetings (at locations such as a public library)	20.00%	8
No preference, either is fine	45.00%	18
Unsure	2.50%	1
TOTAL		40

Q42 When would a public meeting be generally most convenient for you?

Answered: 39 Skipped: 9



ANSWER CHOICES	RESPONSES	
Weekday mornings	28.21%	11
Weekday afternoons	41.03%	16
Weekday evenings	20.51%	8
Weekend mornings	7.69%	3
Weekend afternoons	0.00%	0
Weekend evenings	2.56%	1
TOTAL		39

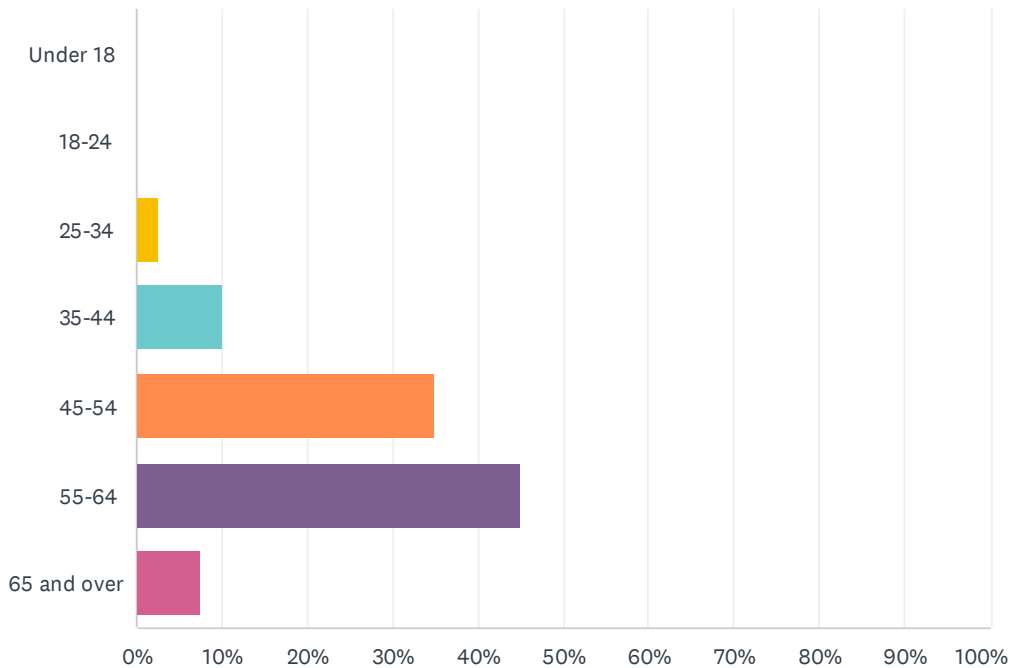
Q43 Do you have any additional comments or suggestions for LRAPA?

Answered: 11 Skipped: 37

#	RESPONSES	DATE
1	not at this time	10/1/2024 6:48 AM
2	I know LRAPA is the agency to enact any new laws or orders but we feel with CAO there is a doubling up of fees on top of what we already pay. We want to comply, but Oregon is getting less attractive by the year to stay here. Oregon's not the "only game in town."	9/30/2024 2:29 PM
3	My permit writer is very helpful and easy to work with; however, LRAPA's transition to drafting permit conditions verbatim from the CFRs makes permits more difficult to interpret as a permittee. Also, our permit inspector has changed a number of times in the last several years. Perhaps LRAPA should investigate ways to better support these positions at the agency.	9/30/2024 1:12 PM
4	None	9/30/2024 12:44 PM
5	Work with local business to make them more environmentally friendly! Don't just regulate them out of business.	9/30/2024 11:49 AM
6	Assist with the creation or (have a generic spreadsheet created with calculations) of the required reporting spreadsheets.	9/30/2024 11:18 AM
7	not at this time	9/30/2024 10:41 AM
8	-	9/30/2024 10:30 AM
9	No	9/30/2024 10:22 AM
10	Not at this time.	9/30/2024 10:17 AM
11	no	2/18/2024 12:47 PM

Q44 What is your age?

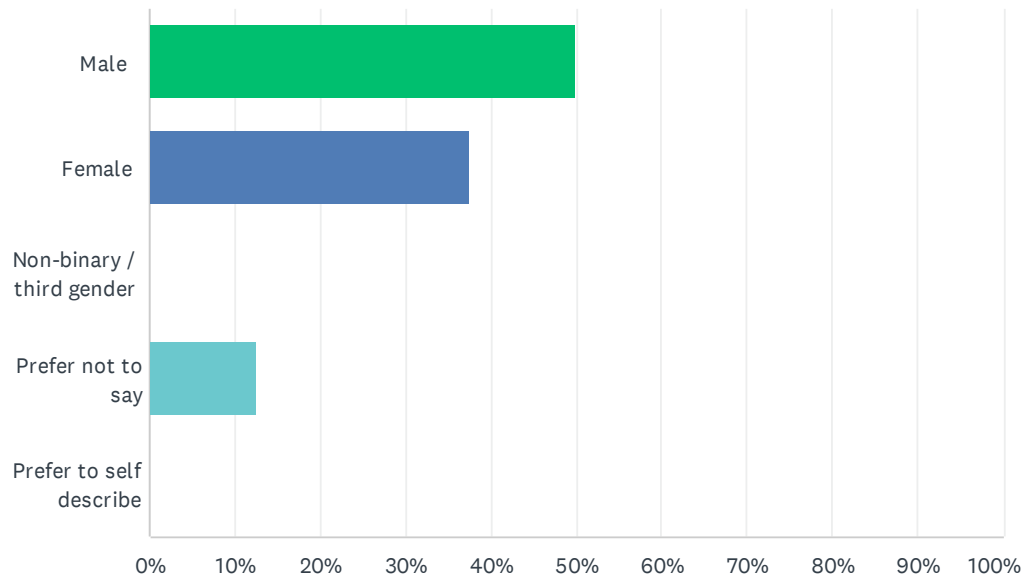
Answered: 40 Skipped: 8



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	0.00%	0
25-34	2.50%	1
35-44	10.00%	4
45-54	35.00%	14
55-64	45.00%	18
65 and over	7.50%	3
TOTAL		40

Q45 What is your gender?

Answered: 40 Skipped: 8

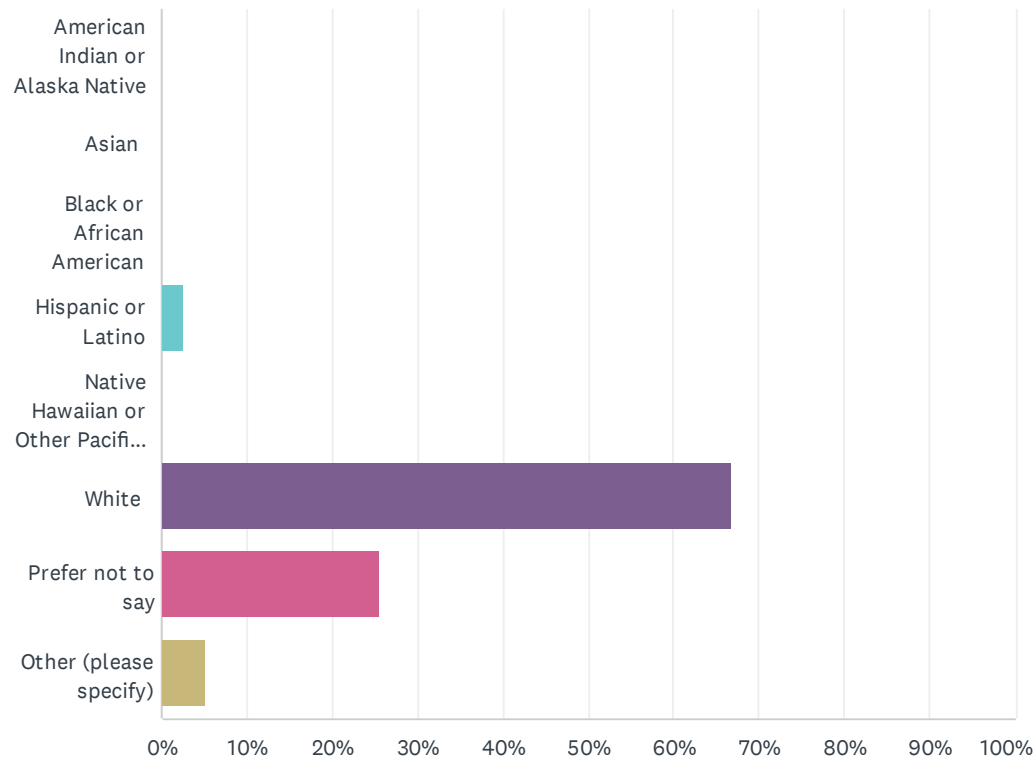


ANSWER CHOICES		RESPONSES	
Male		50.00%	20
Female		37.50%	15
Non-binary / third gender		0.00%	0
Prefer not to say		12.50%	5
Prefer to self describe		0.00%	0
TOTAL			40

#	PREFER TO SELF DESCRIBE	DATE
	There are no responses.	

Q46 What is your race/ethnicity? (Select all that apply)

Answered: 39 Skipped: 9

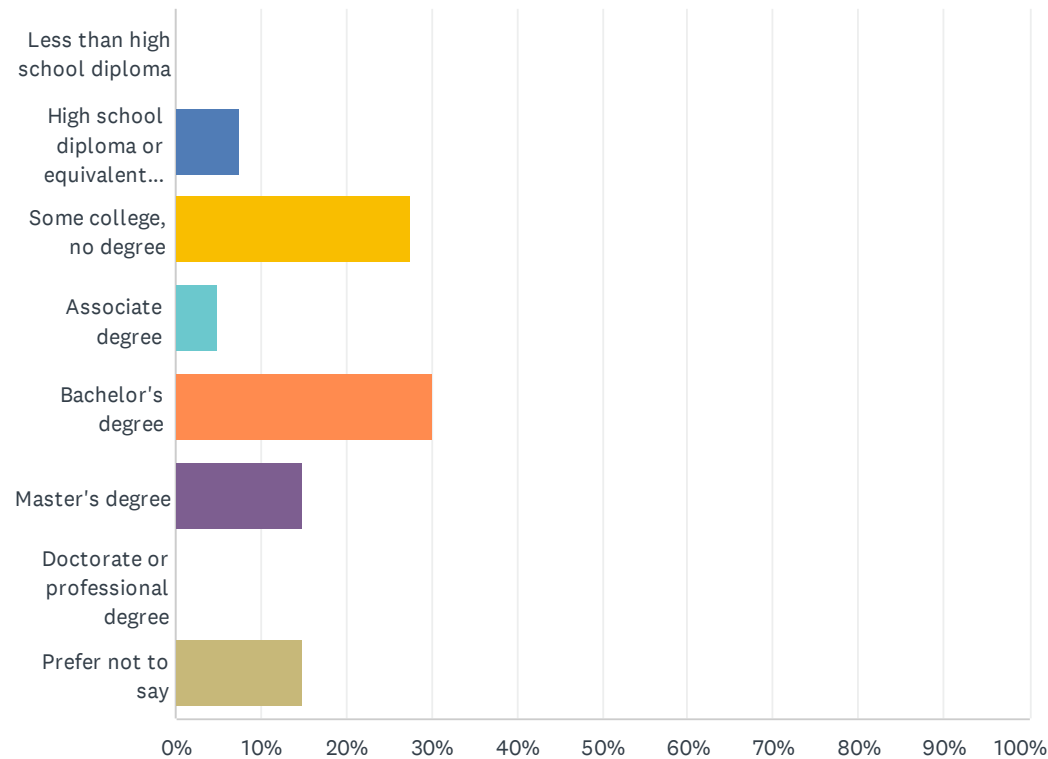


ANSWER CHOICES		RESPONSES	
American Indian or Alaska Native		0.00%	0
Asian		0.00%	0
Black or African American		0.00%	0
Hispanic or Latino		2.56%	1
Native Hawaiian or Other Pacific Islander		0.00%	0
White		66.67%	26
Prefer not to say		25.64%	10
Other (please specify)		5.13%	2
TOTAL			39

#	OTHER (PLEASE SPECIFY)	DATE
1	American	9/30/2024 11:18 AM
2	Human	9/30/2024 10:30 AM

Q47 What is your highest level of education completed?

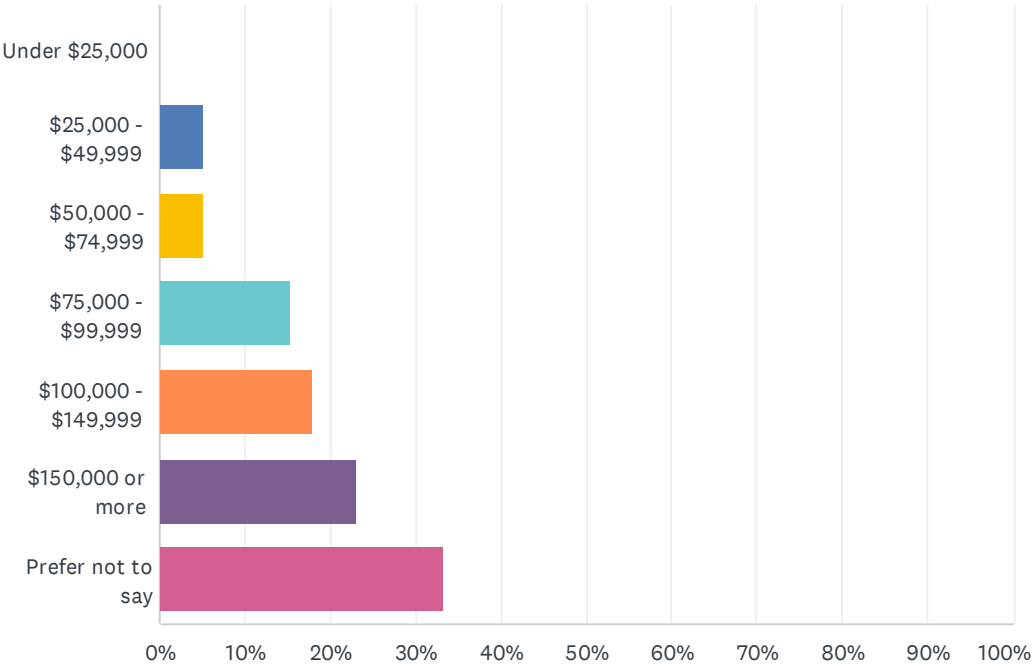
Answered: 40 Skipped: 8



ANSWER CHOICES	RESPONSES	
Less than high school diploma	0.00%	0
High school diploma or equivalent (e.g., GED)	7.50%	3
Some college, no degree	27.50%	11
Associate degree	5.00%	2
Bachelor's degree	30.00%	12
Master's degree	15.00%	6
Doctorate or professional degree	0.00%	0
Prefer not to say	15.00%	6
TOTAL		40

Q48 What is your household income?

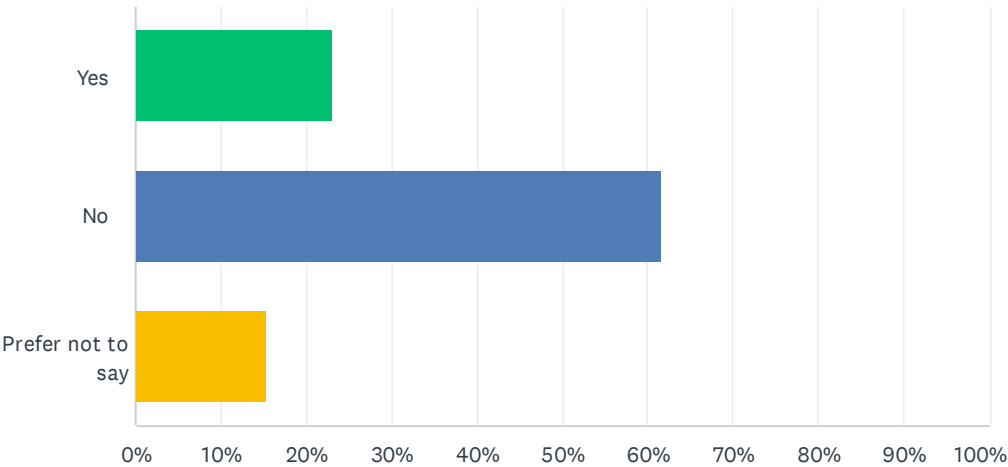
Answered: 39 Skipped: 9



ANSWER CHOICES	RESPONSES	
Under \$25,000	0.00%	0
\$25,000 - \$49,999	5.13%	2
\$50,000 - \$74,999	5.13%	2
\$75,000 - \$99,999	15.38%	6
\$100,000 - \$149,999	17.95%	7
\$150,000 or more	23.08%	9
Prefer not to say	33.33%	13
TOTAL		39

Q49 Do you have any children under the age of 18 living in your household?

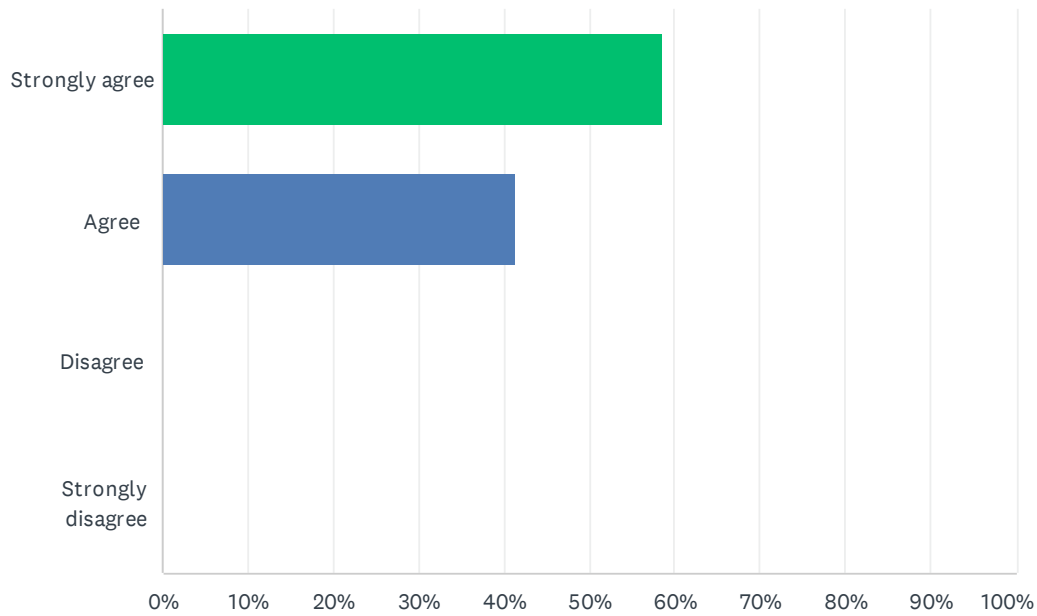
Answered: 39 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	23.08%	9
No	61.54%	24
Prefer not to say	15.38%	6
TOTAL		39

Q1 LRAPA staff treated you in a respectful and courteous manner:

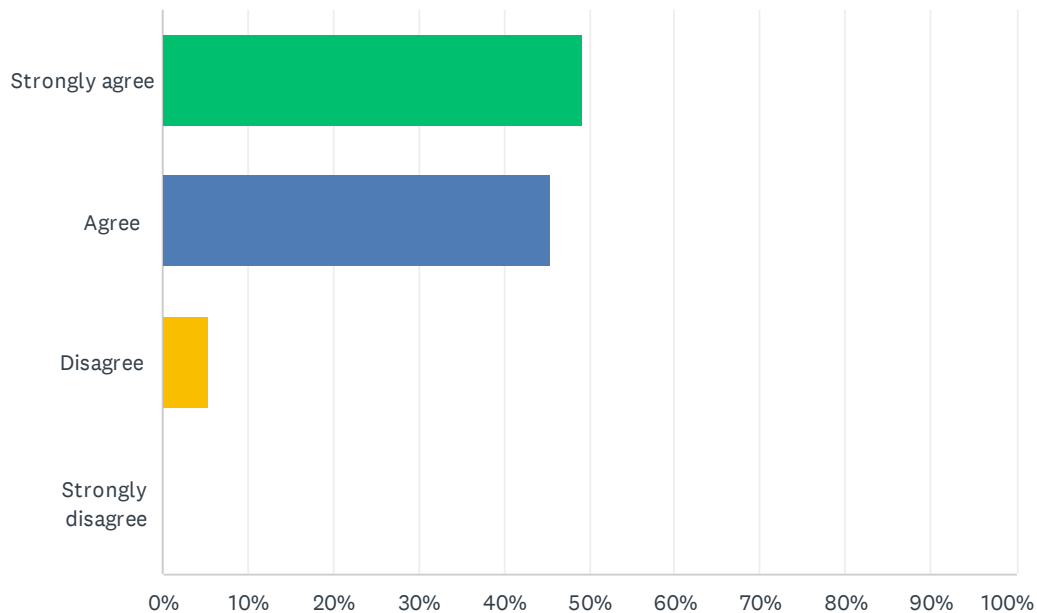
Answered: 75 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	58.67%	44
Agree	41.33%	31
Disagree	0.00%	0
Strongly disagree	0.00%	0
TOTAL		75

Q2 LRAPA staff provided you with helpful/knowledgeable answers and problems solving information regarding question and concerns, including any supplemental materials if requested.

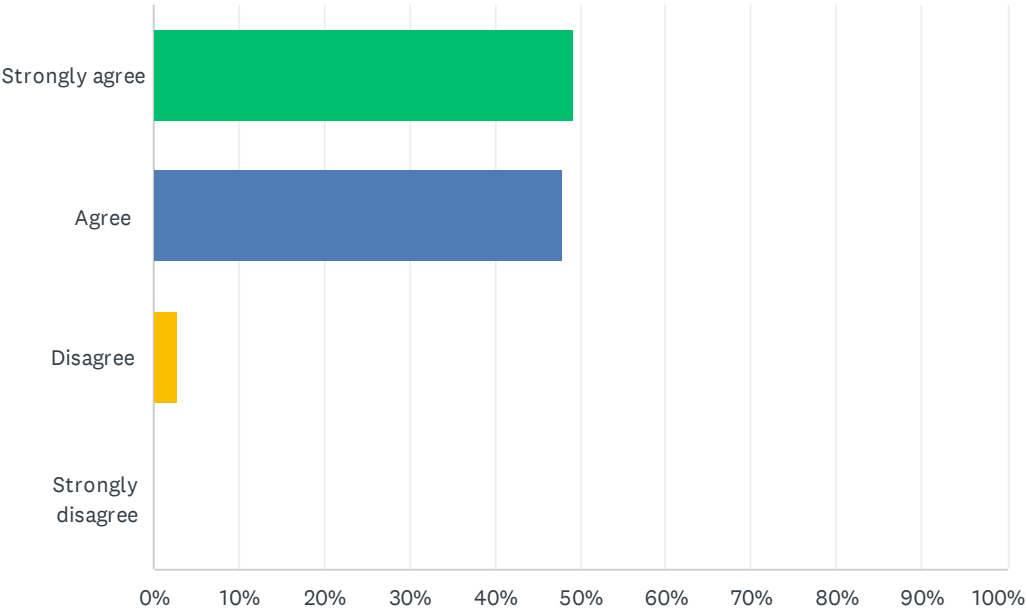
Answered: 75 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	49.33%	37
Agree	45.33%	34
Disagree	5.33%	4
Strongly disagree	0.00%	0
TOTAL		75

Q3 LRAPA staff assisted you in a timely manner

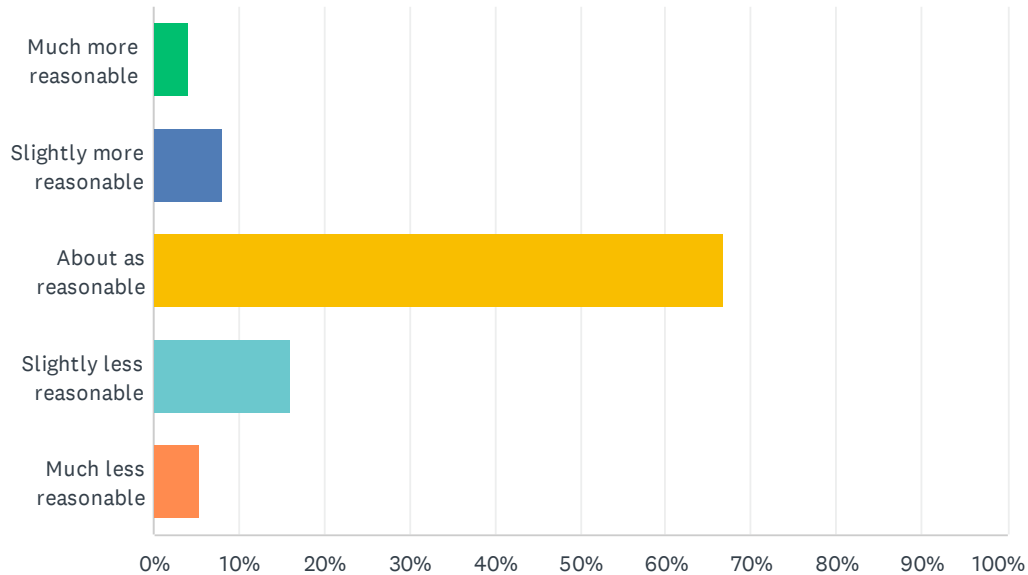
Answered: 75 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	49.33%	37
Agree	48.00%	36
Disagree	2.67%	2
Strongly disagree	0.00%	0
TOTAL		75

Q4 Compared to other regulatory fees, are LRAPA fees more reasonable, less reasonable, or about the same?

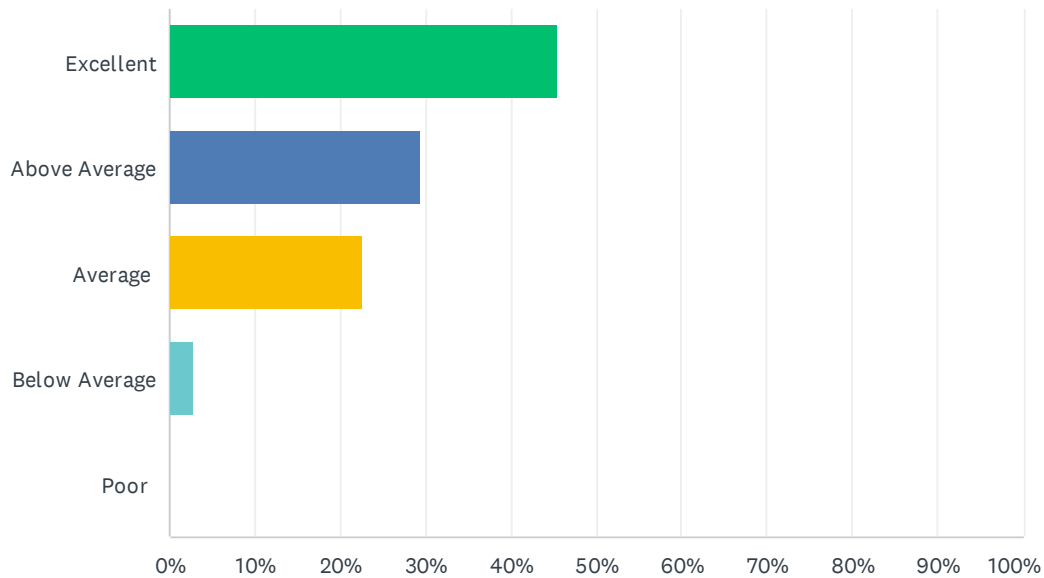
Answered: 75 Skipped: 1



ANSWER CHOICES	RESPONSES	
Much more reasonable	4.00%	3
Slightly more reasonable	8.00%	6
About as reasonable	66.67%	50
Slightly less reasonable	16.00%	12
Much less reasonable	5.33%	4
TOTAL		75

Q5 Please indicate your overall valuation of LRAPA staff

Answered: 75 Skipped: 1



ANSWER CHOICES	RESPONSES	
Excellent	45.33%	34
Above Average	29.33%	22
Average	22.67%	17
Below Average	2.67%	2
Poor	0.00%	0
TOTAL		75

2022 LRAPA Permit Holder Survey Results

Note that comments received within Q6 and Q5 which are applicable to Q1-Q5 have been incorporated with those question summaries.

Q1 - LRAPA staff treated you in a respectful and courteous manner.

Of the 75 respondents who answered this survey statement (1 skipped), 100% of them agreed or strongly agreed.

There were zero complaints or comments pertaining to issues or concerns with staff interactions. Several respondents specifically commented on having always received prompt and friendly assistance from staff. Feedback received in Q6 and Q5 indicates that permit holders are satisfied with the current service and have no recommendations for improvements pertaining to staff.

Q2 - LRAPA staff provided you with helpful/knowledgeable answers and problems solving information regarding questions and concerns, including any supplemental materials if requested
Of the 75 responding results (1 skipped), approximately 95% agreed or strongly agreed with the statement.

Multiple respondents voiced that staff have been and continue to be accessible, professional, knowledgeable, and friendly. Several permit holders did request updated forms, tools, reports, and training opportunities which may prevent some of the need to contact staff with questions.

Q3 - LRAPA staff assisted you in a timely manner.

Of the 75 respondents (1 skipped), approximately 97% agreed or strongly agreed.

Respondents generally commented that LRAPA staff have always provided timely and friendly service. There were no comments or recommendations pertaining to processing or response times.

Q4 - Compared to other regulatory fees, are LRAPA fees more reasonable, less reasonable, or about the same?

50 of the 75 respondents rated LRAPA as "about as reasonable" as other regulatory fees. The second highest rating was "slightly less reasonable". Permit holders responses were more distributed on this question than any other.

Multiple respondents commented that the fees are excessive and /or are a financial hardship for smaller business when combined with the other regulatory fees. It was suggested that LRAPA consider incentives, rewards, and discounts for permittees who implement emission reduction measures / sustainable practices beyond the LRAPA requirements. It was also mentioned that more explanation could be provided as to what the fees and permitting actually accomplish.

Q5 -Please indicate your overall valuation of LRAPA staff.

Nearly 75% of respondents replied that overall valuation of staff is above average or excellent. Approximately 23% of respondents replied that the valuation is "average". Only two of 75 rated overall staff valuation as "below average".

In total, approximately 98% of the permit holder respondents feel that the valuation of LRAPA staff is average or better. There were no direct staff complaints or suggestions for improving interactions or response times.

Q6- How can LRAPA improve?

In general, permit holders would like to see updated forms and tools for record keeping and reporting. Permit holders are interested in the creation of incentives for sustainable practices and/or implementing measures which reduce emissions. Permit holders also expressed interest in continued education and communication pertaining to both personal and industry roles in air emission reductions and contributions.

Q7-What feedback do you have on LRAPA' s website?

Based on the responses, it does not appear that many of the permit holders are utilizing the website on a regular basis. The limited responses of active users indicate that the new website is easy to navigate, and provides more updated information and helpful links to pertinent information.

Q8 - Additional Comments

Generally, permit holders are satisfied with the level of service and knowledge from LRAPA staff. Several respondents stated appreciation for the partnership that has been established between industry, staff, and the community as a whole.
